
Submenu not working

Posted by Frost - 2010/08/29 21:21

Hi,

I just downloaded and installed this extension to try the horizontal menu with submenu dropdowns. The submenu's don't seem to work at all.

I've set the z-index to 999 with no success. I've changed the 'show only active menus' to no. They just don't seem to work. From what I can see the submenu's aren't even active.

Any thoughts?

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Re:Submenu not working

Posted by admin - 2010/08/29 21:28

Hello,

Provide link to page where we can see this issue that we can help.

Regards,
ARI Soft

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Re:Submenu not working

Posted by Frost - 2010/08/30 05:01

The site is currently offline, but I have sent you an email with a temp username and password to access the site.

Thanks for the help.

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Re:Submenu not working

Posted by admin - 2010/08/30 05:52

You can send credentials by email.

Regards,
ARI Soft

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Re:Submenu not working

Posted by Frost - 2010/08/30 05:56

Yes, that's the email I sent the information to.

Thanks.

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Re:Submenu not working

Posted by Frost - 2010/08/31 15:01

I really need a solution to this.

Thanks.

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Re:Submenu not working

Posted by admin - 2010/08/31 15:04

Sorry, but menu on your site doesn't contain sub-menu items.

Regards,
ARI Soft

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Re:Submenu not working

Posted by Frost - 2010/08/31 15:10

That's the problem. It does.

I have added a submenu item in the 'topmenu' menu item manager. The 'Started' menu item has a submenu called 'The Community'.

The ARI Ext menu is not recognizing that menu item which is just using the sample data installed with joomla.

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Re:Submenu not working

Posted by Frost - 2010/08/31 16:01

Well I have the submenus now appearing. I had to set the 'End Level' of the module parameters to 1. I'm not sure why I had to do that, but they now appear.

However, I do have another issue. The submenus fall behind the content on the page.

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Re:Submenu not working

Posted by admin - 2010/08/31 16:21

Hello,

Add the next CSS rule:

```
body .right-bg
{
    overflow: visible;
}
```

Regards,
ARI Soft

=====

Re:Submenu not working

Posted by Frost - 2010/09/01 03:02

That did the trick. Thanks alot.

I will say this, the support for this menu is unsurpassed. Your quick responses are much appreciated.

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Re:Submenu not working

Posted by gametast - 2010/09/01 20:15

admin wrote:
Hello,

Add the next CSS rule:

```
body .right-bg
{
  overflow: visible;
}
```

Regards,
ARI Soft

I have the same problem. How do I "add the next CSS rule"? Please and thanks.

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Re:Submenu not working

Posted by admin - 2010/09/02 06:48

Please, read answer in your previous post.

Regards,
ARI Soft

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