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## error -Uncaught TypeError: Cannot read property...

Posted by Kerry - 2018/06/13 02:44

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Hi I have installed ARI Ext menu on a site and I am receiving this error:

```
Uncaught TypeError: Cannot read property 'parent' of null
    at constructor.initMarkup (eval at (menu.min.js:28), :1:2638)
    at new constructor (eval at (menu.min.js:28), :1:2498)
    at _menulnit (services:71)
    at b (ext-core.js:8)
    at callback (ios6fix.js:21)
```

Any thoughts on how to resolve this?

Thanks  
Kerry

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by admin - 2018/06/13 16:57

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Hello,

Is it possible to see the problem anywhere?

Regards,  
ARI Soft

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by Kerry - 2018/06/13 21:53

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Yes of course it is <https://sasgroup.net.au.dev.internet-thinking.com.au/en/>

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by admin - 2018/06/15 20:26

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The module with ID = 143 is empty. It doesn't contain any menu items.

Regards,  
ARI Soft

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by Kerry - 2018/06/15 21:47

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I have two module for menus English = 142, Chinese = 143. They both have entries for menu items. When Eng is active you are saying the Chinese is empty, how can that be? When I use the language switched the menu items are there for Chinese.

Is it you cannot use a language switcher with the product?

Thanks  
Kerry

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by admin - 2018/06/16 19:59

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Use "Language" parameter in module settings to enable module only for specific language.

Regards,  
ARI Soft

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by Kerry - 2018/06/16 22:33

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The Language parameter is set in both modules already, so it isn't that.

Any other thoughts?

Thanks

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## Re:error -Uncaught TypeError: Cannot read property...

Posted by Kerry - 2018/06/16 22:54

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Sorry my mistake, it wasn't set correctly; have done it now and looks good

Thanks for your help

Regards  
Kerry

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