Beez3 Compatibility

Posted by imCreative2 - 2018/03/08 18:08
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I have set up a site using the Beez3 template Joomla version 3.8.5 so I could have drop down menus, since this extension was recommended on a number of forums.

However, when I replace the existing menu in position 1 using this extension, all I get is an open, blank area. I have been unable to find any documentation to make sure I am doing everything correctly. Is this extension compatible with the Beez3 template? Or is there anything special I need to be doing to make it work correctly? Any guidance would be greatly appreciated! Thanks.

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Re:Beez3 Compatibility

Posted by admin - 2018/03/08 20:09
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Hello,

Could you send a link to a page where the menu is used and screenshot(s) of module settings page by email?

Regards,
ARI Soft

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Re:Beez3 Compatibility

Posted by imCreative2 - 2018/03/12 22:25
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Just verifying that you received the email I sent you. If this is not compatible please advise so I can look elsewhere. Seems this thread is getting spammed to death. Thanks in advance!

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Re:Beez3 Compatibility

Posted by admin - 2018/03/13 20:18
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Hello,

Sorry, but we don't see any email related to this topic. Could you re-send it?

Regards,
ARI Soft

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Re:Beez3 Compatibility

Posted by admin - 2018/03/13 20:48
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Sorry, found your e-mail. The settings look normal. It can be a problem with template styles so we need to see the page where the problem occurs (not a screenshot) to check it.

Regards,
ARI Soft

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