
problem Ari ext menu

Posted by shoot10000 - 2017/01/20 09:23

Hello.
I have a problem with the module Ari ext menu. list of categories is displayed in the menu with the parental status and subcategories within a parent category does not appear under the cursor, or when you click. By clicking on a category there is a transition to a page with a list of subcategories.

Washes help?

template GossipFX

joomla 3.6.5

Joomshopping 4.14.3

=====

Re:problem Ari ext menu

Posted by admin - 2017/01/20 09:38

Hello,

Send a link to a page where the problem occurs and screenshot(s) of module settings page by email so we can investigate the problem.

Regards,
ARI Soft

=====

Re:problem Ari ext menu

Posted by shoot10000 - 2017/01/20 10:17

Hello, I sent a screenshot (s) Pages module settings, the site is located on the local server.

=====

Re:problem Ari ext menu

Posted by admin - 2017/01/20 10:19

Sorry, but we can't investigate the problem only by screenshot(s). We also need to see the problem and it can require a temporary access to Joomla! backend (to check menu structure or if conflict with a 3rd party extension).

Regards,
ARI Soft

=====