

---

## Submenu does not appear correctly

Posted by silgreg70 - 2015/01/03 16:59

---

Thankyou for this extension.

I'd like to understand why submenu doesn't appear correctly in the horizontal menu, when I open the homepage in a reduced window (Firefox, Chrome) or on a mobile device.

The link to my site:  
[www.liceoaselli.gov.it](http://www.liceoaselli.gov.it)

Can you help me?  
Thanks

=====

## Re:Submenu does not appear correctly

Posted by admin - 2015/01/03 17:08

---

Hello,

It is not possible to open the link. "Forbidden" message is shown.

Regards,  
ARI Soft

=====

## Re:Submenu does not appear correctly

Posted by silgreg70 - 2015/01/03 18:18

---

Sorry.

Now you should be able to see it.  
Thanks, Silvano

=====

## Re:Submenu does not appear correctly

Posted by admin - 2015/01/03 20:13

---

Could you send a screenshot where we can see the problem?

Regards,  
ARI Soft

=====

## Re:Submenu does not appear correctly

Posted by silgreg70 - 2015/01/03 21:12

---

Here are the screen shots  
The last one (also in the attached file) shows an uncomplete submenu

=====

## Re:Submenu does not appear correctly

Posted by silgreg70 - 2015/01/03 21:19

---

---

[http://www.ari-soft.com/images/fbfiles/images/Schermata\\_da\\_2015\\_01\\_03\\_22\\_07\\_18.png](http://www.ari-soft.com/images/fbfiles/images/Schermata_da_2015_01_03_22_07_18.png)

The screen shot shows the problem (the submenu is uncomplete)

=====

## Re:Submenu does not appear correctly

Posted by silgreg70 - 2015/01/03 21:22

---

This is the complete submenu:

[http://www.ari-soft.com/images/fbfiles/images/Schermata\\_da\\_2015\\_01\\_03\\_22\\_03\\_15.png](http://www.ari-soft.com/images/fbfiles/images/Schermata_da_2015_01_03_22_03_15.png)

=====

## Re:Submenu does not appear correctly

Posted by admin - 2015/01/04 16:39

---

The menu is hidden according to site template styles for the selected module position when browser is resized. You can see on the screenshot below how it looks for us:

<http://www.ari-soft.com/images/fbfiles/images/menu-142af6e479160853065cc4463b8ccea5.png>

Regards,  
ARI Soft

=====

## Re:Submenu does not appear correctly

Posted by silgreg70 - 2015/01/04 17:05

---

Ok. But when I click on the menu-button

[http://www.ari-soft.com/images/fbfiles/images/Schermata\\_da\\_2015\\_01\\_03\\_22\\_07\\_00.png](http://www.ari-soft.com/images/fbfiles/images/Schermata_da_2015_01_03_22_07_00.png)

main menu items appear and when I click on them, the submenu items appear only partially, as shown in a previous message