New menu items no longer showing in topmenu

Posted by TriDave3 - 2014/07/30 20:01
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I am using joomla 3.3 to build a new site. I would say I am a novice.

I had a base working...wanted to have a drop-down menu and finally found ARI Ext Menu. Installed it and it worked great...just what I needed...this I did some weeks ago!!

On monday I added some new articles and then went to add new menu sub items with type 'Single Article' and a valid 'selected' article, for them. I then tested and found that no new entries would ever show up in the drop-down menu. Only the original menu sub items are showing up in the 'pulldown' of the topmenu.

I tried many different things to get this to work.....but, in short, no new submenu changes are working now anywhere on the pulldown. Maybe, I am missing something basic, but I just cannot see it..... :(Any idea what could cause this...some setting in the Ari Ext Menu? I looked...found nothing.

Incidentally, if I go to Administration Menu Items for TopMenu, I see that the tree does not even show the newly added menu items there; however, if I limit (option at the top) the Menu Items to the relevant Parent 'topic' Menu item...the new Menu sub Items show up. They all show up as published. I attached snapshots.

In comparing the initial menu items versus the new menu items...I see no discerning differences.

Just in case...I thought to check with you. Any ideas? Thank you

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Re:New menu items no longer showing in topmenu

Posted by admin - 2014/07/30 20:06
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Hello,

Could you provide a link to a page where we can see the problem, specify what menu items are not shown and a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:New menu items no longer showing in topmenu

Posted by TriDave3 - 2014/07/30 20:28
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done....email has been sent.

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Re:New menu items no longer showing in topmenu

Posted by admin - 2014/07/30 20:43
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Check your mail.

Regards,
ARI Soft

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Re:New menu items no longer showing in topmenu

Posted by TriDave3 - 2014/07/30 20:57
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I emailed back. you just went super....sorry!

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Re:New menu items no longer showing in topmenu
Posted by admin - 2014/07/31 05:37

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The module shows "Top menu" (see "Menu name" parameter in module settings) and "Top menu" doesn't contain "Community Fund" menu item. "Top menu" and "About menu" are two different menus and they contain different menu items. BTW, menu items are managed by Joomla! menu manager and "ARI Ext Menu" doesn't affect on it. It only shown menu items from the selected menu.

Regards,
ARI Soft

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Re:New menu items no longer showing in topmenu
Posted by TriDave3 - 2014/07/31 15:35

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THANKS for doing this....based on what you responded, I re-analysed what I did....silly mistake...I configured the sub menu item wrong. I put the Patent Name for Menu Location instead of TopMenu. The disadvantage to being a novice. Anyway, it now works really well. I really appreciate you taking the time to look at this!!

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