Main menu hidden after selectin the second submenu Posted by antonino - 2014/07/05 11:53

My site is locally installed so I am sending you pictures of the problem

Here is my submenu

https://dl.dropboxusercontent.com/u/80517680/helpdesk/1.jpg

After the second submenu, all works perfectly

https://dl.dropboxusercontent.com/u/80517680/helpdesk/2.jpg

When clicking from thµ third submenu and down, main menu disappears

https://dl.dropboxusercontent.com/u/80517680/helpdesk/3.jpg

Re:Main menu hidden after selectin the second submenu Posted by admin - 2014/07/05 12:02

Hello,

Set "Show only active sub-menus" parameter in module settings to "No".

Regards, ARI Soft

Re:Main menu hidden after selectin the second submenu Posted by antonino - 2014/07/05 12:23

Thank you for quick reply.

It is set to "No" and problem still remains

Re:Main menu hidden after selectin the second submenu Posted by admin - 2014/07/05 12:29

Posted by admin - 2014/07/05 12:29

We can investigate the problem in more details if you provide a link to a page where we can see it. Unfortunately we can't investigate this problem by screenshots.

Regards, ARI Soft

Re:Main menu hidden after selectin the second submenu Posted by antonino - 2014/10/08 19:06

i can provide a link to my page, to see what is the problem

http://www.cephalus.eu/index.php/en/

Thank you!

Re:Main menu hidden after selectin the second submenu Posted by admin - 2014/10/09 06:14

Check "Menu assignment" parameters section on module settings page. It seems the module is configured to shown only on specific pages.

Regards, ARI Soft

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Re:Main menu hidden after selectin the second submenu Posted by antonino - 2014/10/09 15:42

Thats it! Thank you for your support!!!