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## OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/28 22:07

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plugin works well but for some reason when I try to use Open Source Excellence Membership Control ... The Javascript stops working on OSCMSC!

It works throughout the whole site just fine but I had to literally use Maximenu just on the menu for OSCMSC subscriptions page (( [www.thebusinessjournal.com](http://www.thebusinessjournal.com) ))

is there something i can do besides "onload or docready" that may fix this? maybe some sort of jconflict script i can modify?

thanx.

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/28 22:12

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sorry. the navigation to the non-functioning portions are

[www.thebusinessjournal.com/subscriptions](http://www.thebusinessjournal.com/subscriptions)

and

[www.thebusinessjournal.com/subscriber](http://www.thebusinessjournal.com/subscriber)

..

The subscription software fails to work if your menu has "Load ExtJS library" activated to either format.

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/28 23:20

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ok just so customers could purchase subscriptions, i set my OG Maxi menu to just the "subscriptions" page only and not to any where else on the site... Although the subscription software also is used under the "/subscriber" subdomain in case some one wishes to help me troubleshoot the issue. I have also tried deactivating maxi menu and many to all my scripts.. there is a conflict w/these two for some reason.

My sub software: <https://www.opensource-excellence.com/shop/item/419-ose-membership-.html> and this menu are the conflicting parties

~ thank you for your time...

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by admin - 2014/03/29 05:29

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Hello,

Have you need any assistance from our side yet?

Regards,  
ARI Soft

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

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Posted by Art - 2014/03/29 19:34

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Yes I am still having the problem. I cannot load your menu with the subscription software. The page under [www.thebusinessjournal.com/subscriber](http://www.thebusinessjournal.com/subscriber) is using both your menu and my sub software. There is a JavaScript issue of some sort. Please follow help

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/29 20:02

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I cannot click on any of the buttons below on that page..

"Not a member yet..." Or "login"

In the body of the page which is controlled by the subscription software.

Although when I deactivate your menu, the buttons on the subscription software work in the body page..

Sorry I wasn't clear before

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by admin - 2014/03/30 05:59

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"ARI Ext Menu" and OSE are used ExtJS library and the problem occurs because two instance of ExtJS library is loaded on the page. A possible solution disable loading of ExtJS library in the extensions and load it only once (with help of a 3d party extension or directly in site template).

Regards,  
ARI Soft

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/31 18:24

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I do not have the option to disable ExtJS from my subscriptions software but I did turn off the the ExtJS library from the ARI Ext Menu. What's the jquery script to load it say within the site template for that page? To not conflict.

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by admin - 2014/03/31 18:27

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We described the reason of the problem in our previous post. It is not a conflict with jQuery library.

Regards,  
ARI Soft

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## Re: OSCMSC Java Problem w/ your plugin. Please Help!

Posted by Art - 2014/03/31 18:52

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Ok I made the extension only work w/ two copies your menu. One loading the ExtJS and under pages hosted by the subscription software, I made another the second menu w/ "not loading" ExtJS. this works now...

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It would be nice to just use 1 menu module instead of two.

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