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## Submenus not appearing

Posted by Amema - 2014/03/26 15:52

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Hi,

I found this thread here about the same issue, but am not sure if the same solution applies to this problem:

I am trying to use EXT menu in a JSN template. No submenus want to pop out no matter what.

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## Re:Submenus not appearing

Posted by admin - 2014/03/26 15:58

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Hello,

Where we can see the problem?

Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by Amema - 2014/03/26 19:31

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<http://esse.esperantonordio.org/stella/>

Aktivi has got two submenus and one of them has yet another one, so two layers of submenus.

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## Re:Submenus not appearing

Posted by admin - 2014/03/26 20:41

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The page contains javascript error. The error is not related to "ARI Ext Menu", but it prevents execution of "ARI Ext Menu" javascript code. You can see the error in browser's error console (it seems the error is caused in modalizer extension). Fix the error and the menu should work fine.

Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by Amema - 2014/03/26 20:54

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Thanks a lot!

I looked around but haven't got enough knowledge to actually hack anything myself. The critical operator though was "modalizer". I checked the plugin manager and found the Modalizer, unpublished it and voilÃ¡, EXT menu works.

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## Re:Submenus not appearing

Posted by hegenberg - 2014/04/12 07:15

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I'm having the same issue.

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I can't figure out where the problem is.

SITE: <http://psibr.com.br/>

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## Re:Submenus not appearing

Posted by admin - 2014/04/12 07:26

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Add the following CSS rules:

```
#ja-left1,
#ja-left,
UL.ux-menu LI {
    overflow: visible;
}

.ux-menu-container UL {
    margin: 0 !important;
}

UL.ux-menu LI {
    padding: 0 !important;
    margin: 0 !important;
}
```

Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by hegenberg - 2014/04/12 09:51

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Worked like a Champ!! :P

Thank you so much

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## Re:Submenus not appearing

Posted by octavianv - 2014/06/05 16:38

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After trying everything that I can think of, and looking through some of your threads I still cannot fix my issue. My Menus with dropdowns worked perfectly for months, and im not sure why, maybe an update my main menus no longer drop down.... Can you take a look for me and see if you might give me some guidance? [www.totalwall.com](http://www.totalwall.com)

The Main Menus up top have submenus that drop down.... Thanks in advance for your support

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## Re:Submenus not appearing

Posted by admin - 2014/06/05 17:05

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Hello,

Open browser's error console (press F12 into a browser) and you will see it contains javascript errors. These errors are not related to "ARI Ext Menu", but they prevent execution of "ARI Ext Menu" javascript code. Fix the errors and the menu will work fine.

Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by octavianv - 2014/06/05 17:32

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Thanks, i will check that out!!!!

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## Re:Submenus not appearing

Posted by mercer1122 - 2014/06/13 12:52

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Hi, having same problem and I can't find any conflicts. There should be dropdown submenus on both the top and the side.

<http://mairsandpower.emorydayclients.com/index.php/about-us>

Thanks for your help.

Janet

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## Re:Submenus not appearing

Posted by admin - 2014/06/13 15:23

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Hello,

We see sub-menus. What browser do you use?

Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by mercer1122 - 2014/06/13 15:25

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Firefox/Mac.

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## Re:Submenus not appearing

Posted by mercer1122 - 2014/06/13 15:26

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It's working now, sorry for the inconvenience!

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## Re:Submenus not appearing

Posted by admin - 2014/06/13 15:28

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Sub-menus are shown in FireFox:

<http://www.ari-soft.com/images/fbfiles/images/menu-87c9bf5dc1acc874a18a227c4c00af7e.jpg>

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Regards,  
ARI Soft

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## Re:Submenus not appearing

Posted by octavianv - 2014/08/11 19:31

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Hello.. Any help here would be appreciated tremendously.

Sub-menus quit functioning a while back and cannot figure out why.

I do see I have two errors and am trying to figure those out as well....

Can you take a look and let me know what you think?

[www.totalwall.com](http://www.totalwall.com)

Thanks,

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## Re:Submenus not appearing

Posted by admin - 2014/08/11 19:34

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Hello,

The menu doesn't work because "ARI Ext Menu" javascript code is not executed due to javascript errors on the page. Fix the errors and the menu will work fine.

Regards,  
ARI Soft

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