
submenu not visible

Posted by boardlgr - 2013/03/23 11:14

Hello everybody!

the submenu doesn't work in IE 8 & 9. In Chrome and Firefox works pretty. Can anybody help me, please?
ffw.bdressd.de

Best Regards
Ben

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Re:submenu not visible

Posted by admin - 2013/03/23 11:27

Hello,

What browser do you use? Sub-menus are shown fine in FireFox browser.

Regards,
ARI Soft

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Re:submenu not visible

Posted by boardlgr - 2013/03/23 11:32

Hello

i know FireFox and Chrome works.

But Internet Explorer 8 and 9 doesn't work.

Can you help me?

Kind Regards
Ben

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Re:submenu not visible

Posted by admin - 2013/03/23 12:09

Javascript error occurs in /templates/bee3/javascript/hide.js file in IE browser and this error prevents execution of "ARI Ext Menu" javascript. Fix the error and the menu will work fine.

Regards,
ARI Soft

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Re:submenu not visible

Posted by boardlgr - 2013/03/23 12:16

do you know detailed error information?

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Posted by admin - 2013/03/23 12:21

You can see details about the error in browser's error console (press F12 in IE browser):

<http://www.ari-soft.com/images/fbfiles/images/error-28e5eefb9210c12203e562b2b9d198cb.jpg>

Regards,
ARI Soft

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Posted by boardlgr - 2013/03/23 12:35

this is pretty bad...
i am trying to solve the problem since days.

i found the error in mootools-core.js <http://www.ari-soft.com/images/fbfiles/images/Unbenannt.jpg>

The same error occurs in FireFox and Chrome. i think this one isn't the issue...
uncounselled :(

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