
Disappearing drop down menu

Posted by kimh - 2012/01/27 01:16

Can anyone tell me why my drop down menus are going beneath the rest of the page?

Here's the link:

<http://www.qse.kimhardingdesign.com/index.php/en/our-company/qse-team>

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Re:Disappearing drop down menu

Posted by admin - 2012/01/27 06:55

Hello,

The menu looks fine on provided page. Provide a screenshot where we can see a problem and specify what browser do you use.

Regards,
ARI Soft

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Re:Disappearing drop down menu

Posted by kimh - 2012/01/27 15:38

The drop down menu that I marked should be about 9 items deep. It is dropping behind the body of the page.
http://www.ari-soft.com/images/fbfiles/images/IMG_20120127_102730.jpg

I am using firefox and it appears the same in safari.

Thanks for your quick reply. Image attached.

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Re:Disappearing drop down menu

Posted by admin - 2012/01/27 15:59

"Media center" menu item contains only 3 child menu items. It can be a problem with configuration of menu items. We can investigate an issue if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Disappearing drop down menu

Posted by kimh - 2012/01/27 16:27

Thanks, I sent you an email with the information.

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Re:Disappearing drop down menu

Posted by admin - 2012/01/27 22:11

Add the next CSS rule:

```
BODY div.art-header-clip
{
  overflow: visible;
}
```

Regards,
ARI Soft

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Re:Disappearing drop down menu

Posted by kimh - 2012/01/27 23:08

PERFECT!! You saved the day.
Thanks so much. Excellent support.

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Re:Disappearing drop down menu

Posted by kimh - 2013/08/17 05:39

Hi,

I just updated my template and I am having this same issue with my new template. I added the code that you gave me before but it isn't working this time. Same exact issue. Please advise.

Thank you so much,

Kim

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Re:Disappearing drop down menu

Posted by admin - 2013/08/17 07:45

Hello,

We can't open the page from your fist post.

Regards,
ARI Soft

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Re:Disappearing drop down menu

Posted by kimh - 2013/08/17 07:47

Very sorry, I forgot I moved the site.

www.qualitysafetyedge.com

thank you!

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Re:Disappearing drop down menu

Posted by admin - 2013/08/17 08:22

Add the following CSS rule:

```
BODY #art-header-bg
{
  overflow: visible;
}
```

Regards,
ARI Soft

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Re:Disappearing drop down menu

Posted by kimh - 2013/08/17 16:51

Thank you again! Amazing support. You are the best.

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