Vertical menu subs not expanding

Posted by fabrymac - 2011/02/26 10:58

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Hi. I'm using your nice menu manager, but in my vertical menu the submenus shows with short witdh and the text wraps in two lines. I tried to look at the CSS but I don't know how to solve this. The site URL is www.artinfissi2.it/newsite
Thank for any help
Fabry

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Re:Vertical menu subs not expanding

Posted by admin - 2011/02/26 11:02

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Hello,

We can't reproduce this problem:

 http://www.ari-soft.com/images/fbfiles/images/menu-588089d349e3780d3797b14d367ca3f4.jpg

What browser do you use?

Regards,
ARI Soft

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Re:Vertical menu subs not expanding

Posted by fabrymac - 2011/02/26 11:19

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Hi, thank you for your fast reply. Well, rewriting the memu name it fixed the problem. Now, if you look at the next vertical menu under the first one, you can see the problem showing again.

Thanx

Fabry

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Re:Vertical menu subs not expanding

Posted by admin - 2011/02/26 11:23

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Could you provide screenshot where we can see the issue and specify what browser do you use?

Regards,
ARI Soft

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Re:Vertical menu subs not expanding

Posted by fabrymac - 2011/02/26 11:38

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HI. I'm using a Mac running a 10.6.6 OS X, together with Firefox V. 3.6.13. I dont' understand why the second menu (REALIZZAZIONI) wraps on the second title (Edilizia Commerciale), causing the entire menu to be shorter than the first one (PRODOTTI). I attached a screenshot.

Fabry :) http://www.ari-soft.com/images/fbfiles/images/demo-991196689fa630fe74e886b01671bbba.jpg

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Re:Vertical menu subs not expanding

Posted by admin - 2011/02/26 12:20

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Try to add the next CSS rules to "CSS Styles" parameter in module settings:

#ariextmenu_ariext103,
#ariextmenu_ariext103 LI.ux-menu-item-main
{
 width: 168px !important;
}

#ariextmenu_ariext103 LI.ux-menu-item-main A
{
 white-space: nowrap;
}

Regards,
ARI Soft

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Re:Vertical menu subs not expanding
Posted by fabrymac - 2011/02/26 12:37

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You are CSS wizards !!! Obviously it works. The best customer service I've ever dealt with ! :)

Thank you for your help !

Fabry

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Re:Vertical menu subs not expanding
Posted by fabrymac - 2011/03/01 13:33

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Just to complete the help request, The wrap problem persist on the third level submenus. You could check the same site www.artinfissi2.it/newsite, under "SISTEMI DI OSCRURAMENTO", "PERSIANE ALLUMINIO". Any additional CSS code to add ?

Thanx

Fabry

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Re:Vertical menu subs not expanding
Posted by admin - 2011/03/01 13:36

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It looks normal for us:

 http://www.ari-soft.com/images/fbfiles/images/menu-9b49321608c8bff5aa6c64b1b662702c.jpg

Regards,
ARI Soft

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Re:Vertical menu subs not expanding
Posted by fabrymac - 2011/03/01 14:34

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....Yes it is.... I don't know why it takes some times to be seen in the right way.... maybe refresh issues on Firefox...

Thank you anyway, you are incredibly efficients !!

Fabry !

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Re:Vertical menu subs not expanding
Posted by fabrymac - 2011/03/01 14:59
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Unfortunately Firefox 3.6.13 on Mac OS X 10.6 doesn't like CSS too much. I see it this way on it, but it's ok on Safari....

 http://www.ari-soft.com/images/fbfiles/images/Ari_Menu.jpg

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Re:Vertical menu subs not expanding
Posted by admin - 2011/03/01 15:32
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Sorry, but we can't reproduce this problem. You can investigate menu styles with help "Wen Inspector" in Safari browser. Click "Ctrl + Alt +I" that open it.

Regards,
ARI Soft

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Re:Vertical menu subs not expanding
Posted by fabrymac - 2011/03/01 15:43
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Thank you anyway for your precious help.

Fabry

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