
Menu Not Working in IE8

Posted by tripantigua - 2010/04/14 02:00

Menu is not working in Internet Explorer 8....the child items/menu not dropping down.

Thanks

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Re:Menu Not Working in IE8

Posted by admin - 2010/04/14 05:39

Hello,

It seems this problem with your template CSS file because ARI YUI Menu works fine on our demo site. If you provide link where we can see this issue, we try to help resolve this problem.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by tripantigua - 2010/04/15 02:37

www.tripantigua.com

username: ***

password: ***

thanks

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Re:Menu Not Working in IE8

Posted by admin - 2010/04/15 05:32

Could you provide temporary access to your Joomla! backend by email that we can fix this issue?

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by tripantigua - 2010/04/15 11:10

<http://www.tripantigua.com/administrator>

username: ***

password: ***

thank you very much for your prompt response.

this forum by far as been the only one responding promptly.

thank you B)

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Re:Menu Not Working in IE8

Posted by admin - 2010/04/15 13:47

We have investigated this issue, it seems this problem occurs due to your template file has incorrect HTML code. If you open HTML source of your page, you can see the following code:

This is incorrect HTML code. "Nice social bookmark" module also generates incorrect HTML code.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by tripantigua - 2010/04/15 15:37

Thank you very much....corrected.

Love the quick responses.

Will have a look at the Nice Social Bookmark.

Actually planning on changing it within the next week to another module.

Great work, I love the menu and the support.

Best of luck with your projects :) B)

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 12:27

Hello

I have same issue what do I look for in my source code to solve this?

A prompt response would be very much appreciated!

Thanks

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Re:Menu Not Working in IE8

Posted by tripantigua - 2010/05/01 14:00

Hello Liam

My html file had an incorrect html code that was preventing the menu bar from displaying. Tech Support actually logged into my site to have a look....if you not online they may suggest you send them your html/css files.

Best of luck ;-)

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 14:45

Thanks :)

Do you know what they changed on your site?

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 19:00

HELLLOOOOO CAN SOMEONE HELP PLEASE

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Re:Menu Not Working in IE8

Posted by admin - 2010/05/01 20:11

Hello,

Provide link, please, where we can see this issue.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 20:52

Hi thanks for the reply, articles and skills are the ones that should drop out, articles has just recently started working which is very strange as it wasnt working like 10 minutes ago! But skills doesn't work

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 21:01

the first 3 left items hover colour doesnt change but after item 4 they work from there :S

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Re:Menu Not Working in IE8

Posted by admin - 2010/05/01 21:17

It's problem with HTML code of your page. All YUI Menu wraps with HTML tag and it's incorrect.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 21:19

Hi thanks for replying
so how do i sort it?

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Re:Menu Not Working in IE8

Posted by admin - 2010/05/01 21:23

If you provide temporary access to your Joomla! backend by email, we can try to help you. It requires because we don't know how you use 'ARI YUI Menu' and your template structure.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 21:38

Thank :)

I'm just about to email you

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/01 22:15

did you get it? i'm going offline for about 12 hours but email me and i'll respond as soon as i can, thanks alot

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Re:Menu Not Working in IE8

Posted by admin - 2010/05/02 07:55

Check your mail, please.

Regards,
ARI Soft

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Re:Menu Not Working in IE8

Posted by liam - 2010/05/02 12:34

Thank you ever so much :)

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