Menus not stable !

Posted by jfbeaulieu - 2011/08/02 15:45
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Hi,

I have a problem since few days with all my menu on one of my website. Everything go fine in local but when I upload on the server, everything is strange. I have two websites with exactly the same menus and one work fine and the other work bad.

Look at the bad one : http://www.profilweb.net/prmi/

When you click on ActivitÐ¹s or other menu, my two top menus come strange and lose some .css style or something like that. If you try a Refresh on the page, sometime the menus come good and something not good. It's totally random !

Look at my other site : http://econature.profilweb.net/

Everything go very well there. The menus don't change when you surf on my website

Do you know why it's happen ?

Thank you very much !
Jeff

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Re:Menus not stable !

Posted by admin - 2011/08/02 15:50
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Hello,

We can investigate the problem if you provide temporary access to your J! backend by email.

Regards,
ARI Soft

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Re:Menus not stable !

Posted by jfbeaulieu - 2011/08/02 16:06
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Where I can send this in private ?

I will send you a login and password with Super Administrator privilege

Thanks a lot

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Re:Menus not stable !

Posted by jfbeaulieu - 2011/08/04 22:50
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Hi,

I sent you the information in private to connect to my website ! Did you find something ?

I tryed something today and I just can't understand what happen !

Look at this two website :

1) http://www.profilweb.net/econature/
2) http://www.parc-mille-iles.qc.ca/prmi

What I did :

1) Copy all the folders and files by FTP from http://www.profilweb.net/econature/ to a folder on my desktop;
2) I export and import all the database with UTF8. Should be exactly the same and I always did the same import/export in the past without problem.
3) I copied the folder in a new folder in a different website to see if the result is the same : http://www.parc-mille-iles.qc.ca/prmi

What's wrong with all my menus ? Where can be the problem ? I have exactly did a copy past of all the correct website and the menus are totally crazy and not shown as it suppose to be !

Do you have anything for me to help me in that situation ? My client is so disapointed by that ! I really need your help !

Thanks a lot !
Jeff

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