
Drop-down menu not showing

Posted by jochem_van_raak - 2011/07/20 11:10

I'm trying to implement the ARI YUI Menu to my new site

www.donertilburg.nl/index.php but the drop down won't show.
Anyone know how to fix it?

Regards,
Jochem

sorry, found out myself. wrong config.

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Re:Drop-down menu not showing

Posted by admin - 2011/07/20 11:12

Hello,

Have you created sub-menu in Joomla! menu manager?

Regards,
ARI Soft

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Re:Drop-down menu not showing

Posted by gudarín - 2011/07/26 13:38

I also got this problem. I had already created a menu in Joomla! 1.6 menu manager and add the that menu in to my page, but it did not show out at all. At first, i think the menu is hidden behind the banner. So, I remove my banner out. Still, it did not appear. Please help ASAP.

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Re:Drop-down menu not showing

Posted by admin - 2011/07/26 13:39

Hello,

Provide link to page where we can see the problem, screenshot of module settings page and screenshot of menu in Joomla! menu manager.

Regards,
ARI Soft

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Re:Drop-down menu not showing

Posted by gudarín - 2011/07/26 13:59

Thanks for the quick reply. My site haven't upload to server yet. So I can provide only the screenshot from my page below:

<http://www.ari-soft.com/images/fbfiles/images/page-1368439305e04a0f849c662f994fcebe.png>
PS. How can i upload multiple images in the message??

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Re:Drop-down menu not showing

Posted by admin - 2011/07/26 14:04

You can send the images by email. If you can provide link to page where we can see the problem, send page files of the page where you try to use the menu. This process is described here.

Regards,
ARI Sot

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Re:Drop-down menu not showing

Posted by gudarín - 2011/07/26 14:28

The email had been sent.

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Re:Drop-down menu not showing

Posted by admin - 2011/07/26 14:36

Check that your site template contains "menu" module position. BTW, Joomla! installer couldn't install language file for the module. Check that /language/en-GB folder exists and has writable permissions.

Regards,
ARI Soft

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Re:Drop-down menu not showing

Posted by gudarín - 2011/07/26 14:48

I had checked both of them. The "menu" module position and en-GB folder are existed. Also, the en-GB have writable permission. Still, there is no change in my page

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Re:Drop-down menu not showing

Posted by admin - 2011/07/26 14:59

We can investigate the issue if you upload your site to an online server, provide link to page where we can see the problem and provide temporary access to Joomla! backend by email.

Regards,
ARI Soft

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