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## Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 00:40

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Hi, I had bought SmartContent and did not have time to play with it.

Now, I have the following problem. Some turkish characters are not displayed correctly.

How can I solve this problem ?

Thanks. <http://www.ari-soft.com/images/fbfiles/images/trprob.png>

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## Re:Problem with Turkish characters. How to solve ?

Posted by admin - 2010/11/17 07:08

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Hello,

Provide more information about the issue please. What plugin code you use? What version of Joomla!, PHP and MySQL are used on your server?

Regards,  
ARI Soft

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 13:26

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this is the page :

<http://new.muhendispc.com/tensor-bilgisayar/mimarlar-cin/151.html>

This is the code :

```
{arijaccordion animated="bounceslide" width="800" className="accord"}
```

```
{arijaccordionitem title="Nas1l Nĩtdeme yapaca 1m?"} First section {/arijaccordionitem}
```

```
{arijaccordionitem title="Bilgisayar1m1 nas1l teslim alaca 1m?"} Second section {/arijaccordionitem}
```

```
{arijaccordionitem title="Teslim sNŒeresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}
```

```
{arijaccordionitem title="Kalitenizden nas1l emin olabilirim?"} Thitrd section {/arijaccordionitem}
```

```
{arijaccordionitem title="Toplama bilgisayardan fark1n1z nedir?"} Thitrd section {/arijaccordionitem}
```

```
{arijaccordionitem title="Teslim sNŒeresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}
```

```
{arijaccordionitem title="Teslim sNŒeresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}
```

```
{/arijaccordion}
```

Joomla : 1.5.20 ; php : 5.2.14 ; mySQL : 5.0.91-log

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 13:44

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Looks like the NŒ's and Nĩt's are not converted for suitable display. I do not understand why.

Eyup

Rgeards

```
{arijaccordion animated="bounceslide" width="800" className="accord"}  
{arijaccordionitem title="Nas1l Ñ†Ñ†deme yapaca 1m?"} First section {/arijaccordionitem}  
{arijaccordionitem title="Bilgisayar1m1 nas1l teslim alaca 1m?"} Second section {/arijaccordionite  
  
{arijaccordionitem title="Teslim sÑœÑœresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}  
{arijaccordionitem title="Kalitenizden nas1l emin olabilirim?"} Thitrd section {/arijaccordionitem}  
{arijaccordionitem title="Toplama bilgisayardan fark1n1z nedir?"} Thitrd section {/arijaccordionitem}  
{arijaccordionitem title="Teslim sÑœÑœresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}  
{arijaccordionitem title="Teslim sÑœÑœresi ne kadar olacak?"} Thitrd section {/arijaccordionitem}  
{/arijaccordion}
```

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## Re:Problem with Turkish characters. How to solve ?

Posted by admin - 2010/11/17 13:47

We can't reproduce this problem on our test server. Could you provide temporary access to your Joomla! backend by email and link to page where we can see this issue?

Regards,  
ARI Soft

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:05

I went back and added the Ñ† and Ñœ with "No Editor"

This is the result <http://www.ari-soft.com/images/fbfiles/images/pr1.png>

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:06

then I reverted back to JoomlaCK editor to add some formatting to tab content, just to change text clour. This time, the characters were deformed again. <http://www.ari-soft.com/images/fbfiles/images/pr2.png>

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:08

Sorry, this should be the the picture for the last message. When O go and add something in JoomlaCK editor, the characters are deformed aagin. <http://www.ari-soft.com/images/fbfiles/images/pr3.png>

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## Re:Problem with Turkish characters. How to solve ?

Posted by admin - 2010/11/17 14:08

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When we enter these characters on our test server it works fine. Could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,  
ARI Soft

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:09

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then, I have to go back to JoomlaCK editor, change to "Source" ( HTML) view, change the characters and save again. Here is the result. <http://www.ari-soft.com/images/fbfiles/images/pr2-9ff35507ab78eaf7f9965437800e6c67.png>

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:15

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I sent you access details to my backend.

Regards,  
Eyup

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## Re:Problem with Turkish characters. How to solve ?

Posted by eyupo92 - 2010/11/17 14:53

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I experienced the same problem with another plug-in. I guess this is a problem with JoomlaCK editor or its settings. thanks.

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## Re:Problem with Turkish characters. How to solve ?

Posted by admin - 2010/11/20 10:25

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Sorry for the delay. We have found the reason of the problem and sent update by email.

Regards,  
ARI Soft

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