
Production license

Posted by Lionel - 2010/09/21 09:59

I bought Ari Smart Content on August 25, 2010 â€œ Order Number: 2821â€œ and it was paid via ToCheckOut. You already received the payment and I already paid my Credit Card. I Have not been able to set a production License for saludablespr.com Since I have been using the tabs at this site a couple of moment ago I realized that it is not working, and the only logical explanation I have is that you suspended it. And now the site looks awful.

I need to solve this before my client notice it. If I have done something wrong, let me know but please solve this situation immediately.

Best regards;

Lionel

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Re:Production license

Posted by admin - 2010/09/21 10:01

Hello,

Have you entered production license key on 'License' page on the component backend? If yes, could you provide temporary access to your Joomla! backend by email that we can investigate this issue?

Regards,
ARI Soft

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Re:Production license

Posted by Lionel - 2010/09/21 10:10

I apologize, although I generated the Production License I did not entered it at the License page.

Thanks

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