
ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by Mogwai - 2020/11/19 23:55

Hi,

Working on an update of my homepage I made a new Cloud Carousel by copying one which is working perfectly. Integration is Sexy Lightbox. My problem with the new carousel is that when I click the carousel to open the sexy lightbox I must use the next arrow to continue - it should do that automatically like in the one which I copied 1:1.

Joomla! 3.9.22, php 7.3.5 local and 7.3 at the hoster, Smart Content is vers. 2.3.3.

The link to the working carousel

to the not working one

I have no idea what is running wrong. Thanks in advance for your help

Regards, Mogwai

Edit: in my second homepage I wanted to make the same Cloud Carousel and when I click on "select" for selecting which content will be there, I get the error message as attached. This page is at the moment only updates locally. http://www.ari-soft.com/images/fbfiles/images/error_select_Smart_Content_Cloud_Carousel.jpg

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by admin - 2020/11/22 13:28

Hello,

Is it possible to see the problem anywhere?

Regards,
ARI Soft

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by Mogwai - 2020/11/22 17:18

Hi,

Thanks for your reply. If you send me an e-mail address which I can use for an admin account on the server I will put one up.

Regards,
Mogwaiset

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by admin - 2020/11/23 06:47

info (at) ari-soft.com

Regards,
ARI Soft

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by Mogwai - 2020/12/05 17:13

I still don't get the ARI Smart Content Cloud Carousel to run in the site which is known to you. I now changed to ARI Cloud Carousel with ARI Sexy Light Box, and at least the carousel appears with all photos. But even though there is the .ini file for the description non of the photos shows anything. The aricloudcarousel.ini file is UTF-8 encoded, this site of the homepage does not need multilingual, so in the modul it is set to "No".

If there isn't any solution I will have to use another plugin/modul from another company and forget the pretty carousel. I have spent too many hours in trying everything but in vain. In other parts of the homepage the carousel (Smart Content) does work properly, and even though I copied one of the working carousels, renamed it, corrected the image folder, my uncountable hours were for nothing.

Regards, Mogwai

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by admin - 2020/12/07 12:49

Could you provide exact link(s) to page(s) where the carousel working incorrectly (if we understand correctly it doesn't show titles) and a temporary access to J! backend by email?

Regards,
ARI Soft

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by Mogwai - 2020/12/09 11:45

Hi again,

I wanted to change the button color in my ARI Cloud Carousel in the page where you worked yesterday/today. I colored the ones in /media/arismartcontent/cloudcarousel/themes/default/images folder and uploaded them but they still appear in the original color.

Is there any other folder where these buttons can be changed?

Thank you. Regards
Mogwai

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Re:ARI Smart Content Cloud Carousel/Sexy Lightbox

Posted by Mogwai - 2020/12/09 18:44

Ok, I finally found the location for these pics and could change them
(modules/mod-aricloudcarousel/mod-aricloudcarousel/js/themes/default/images)

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