Database not connecting correctly

Posted by webtomix - 2019/07/25 22:42

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We have a database that is working correctly and I have set up a second that is the same version but the database is not connecting correctly.

I have tried to use the debug but am not seeing any error.

I have sent an email with log in credentials as I can't find an answer to this.

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Re:Database not connecting correctly

Posted by admin - 2019/07/26 18:58

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Hello,

We haven't received credentials. Could you re-send them to this e-mail?

Regards,
ARI Soft

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Re:Database not connecting correctly

Posted by webtomix - 2019/07/29 19:55

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Credentials sent through email.

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Re:Database not connecting correctly

Posted by admin - 2019/07/30 20:29

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Check your mail please.

Regards,
ARI Soft

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Re:Database not connecting correctly

Posted by webtomix - 2019/08/02 13:14

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Followed email instruction. Still is not working correctly. Trying to figure out why the other databases work on that page but the new one doesn't.

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Re:Database not connecting correctly

Posted by webtomix - 2019/08/06 22:41

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We still have not been able to get the database to connect correctly even with the plugin installed per email. We really need to get this connecting.

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