Hi, Has ARI Smart Content v. 2.3.0 been updated yet?
have blank pages where datatables should be since the Joomla update to 3.9.0
I tried re-installing 2.3.0 but it hasn't helped.
Thanks for any advice.
Re:Joomla 3.9.0 issues Posted by admin - 2018/11/01 19:38
Hello,
Could you open "System -> Global Configuration -> Server" page on Joomla! backend and temporary set "Error reporting" parameter to "Development" value and open the page where the problem occurs again? If you see any errors please send them by email so we can investigate the problem.
Regards, ARI Soft
Re:Joomla 3.9.0 issues
Posted by DHD - 2018/11/01 20:06
Email sent. Thanks.
Re:Joomla 3.9.0 issues Posted by admin - 2018/11/01 20:15
Update the component to v. 2.3.1 please. It is available in "Member Area".
Regards, ARI Soft
Re:Joomla 3.9.0 issues Posted by DHD - 2018/11/01 21:07
It all seems to be working now. Thanks!
However, at first, I had a white page again as I chose not to install everything in the package.
What are the minimum required packages needed in 2.3.1 to make datatables functional?
Thanks again.
ADI Celi Fassira ADI Celi

Joomla 3.9.0 issues [Solved] Posted by DHD - 2018/10/31 21:15

Re:Joomla 3.9.0 issues

Posted by admin - 2018/11/02 06:14

It requires "DataTables" and "HTML table" add-ons. If a blank page appears, usually it means a PHP error occurs and output errors to a browser is disabled. You can enable it as we described in our previous post and send error(s) so we can investigate the problem and fix it.

Regards ARI Soft

Re:Joomla 3.9.0 issues

Posted by DHD - 2018/11/02 15:32

Understood.

I had datatables activated - but not HTML tables.

All working now. :)

Thanks.

Re:Joomla 3.9.0 issues [Solved]

Posted by gps_dr - 2018/11/03 14:31

on update to 3.9 any page with data tables or slideshows fail (500 error)

installed 2.3.1 still failed.

turned on development reporting:

Fatal error: Cannot make static method Joomla\CMS\Helper\ModuleHelper::getModuleById() non static in class AriModuleHelper in

/home/rprehn/public_html/administrator/components/com_arismartcontent/kernel/Module/j16/class.ModuleHelper.php on line 82

All modules current version

Accordion pages work

Sorry - seem to be other issues (Can't create articles) am restoring earlier version

Re:Joomla 3.9.0 issues [Solved]

Posted by admin - 2018/11/04 04:23

If the problem still occurs, could you provide a temporary FTP access and a link to a page where the problem happens by email so we can investigate it?

Regards, ARI Soft
