No data available in table

Posted by alireza_nemat - 2017/10/07 04:09

Hi,

I tried to connect mysql database to table data extension.

seems no connection at all.

could you please help me about this issue.

cheers,

alex http://www.ari-soft.com/images/fbfiles/images/question-f9c596c789baafd9fbd97cdefd51e5e7.png

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Re:No data available in table

Posted by admin - 2017/10/07 09:02

Hello,

At first register a DB connection on "ARI Smart Content -> Data -> Database data -> DB connections" page. DB connection doesn't require to specify table(s). Only DB host, name, user and password. It can be used by different queries to the same DB then open "ARI Smart Content -> Data -> Database data -> SQL queries" page and create SELECT SQL quer(ies) which will be used to retrieve data from table(s). This query can be used by "ARI Smart Content - DataTable" add-on to show data. You can watch this video, it demonstrates how to use "ARI Smart Content - DataTable" to show data from a database.

Regards,
ARI Soft

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Re:No data available in table

Posted by barneygurl - 2017/10/30 18:19

I'm having a similar problem. I have created the db connection and sql query but I only get a message that says "No data available".

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Re:No data available in table

Posted by admin - 2017/10/30 19:50

Hello,

Try to enable "Debug" parameter in connection settings. If it doesn't help to identify the reason of the problem, could you provide a link to a page where the problem occurs and a temporary access to your J! backend by email so we can investigate it in more details?

Regards,
ARI Soft

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