
ARI Smart Content - Data Table- Data Source

Posted by haraldo - 2017/01/15 21:16

Hi,

I was investing several days and even purchasing an actual ARI-Smart-Content Version for upgrade: There is no way to select a data source when opening the module. If I click the "select" button ("options") the table with existing csv-data-sources will open in a separate window. However when choosing one of the csv-data files nothing happens. The data source window in the module remains empty. What is wrong???

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Re:ARI Smart Content - Data Table- Data Source

Posted by admin - 2017/01/16 07:22

Hello,

When "Data source -> Select" button is pressed, a popup with available data sources should be shown where possible to select a source.

In your case it can be a conflict with a 3rd party extension. Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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