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## Export Button question

Posted by tmiller558 - 2016/11/24 21:00

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I'm using the most recent versions of Smart Content and Data Tables.

I can get the export as CSV, Excel, PDF buttons when I use just the data tables.

And I can get the RESPONSIVE format when I use a Smart Content wrapper.

But I am unable to get both at the same time.

If I used the Smart Content and connect it to a datatable, I only see the PRINT button, even though all 5 button options are marked as "yes".

When I use just the data table I can see all 5 export buttons.

Any help would be greatly appreciated!

Thank you!

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## Re:Export Button question

Posted by admin - 2016/11/25 11:08

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Hello,

Do you try to use "ARI Data Tables" and "ARI Smart Content - Data Tables"? If yes, it is not possible to use them together on the same page. If the problem occurs on different pages, could you provide links to pages where the problem occurs?

Regards,  
ARI Soft

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## Re:Export Button question

Posted by quigley595 - 2017/07/17 03:23

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I too have a similar issue in that I cannot get any export button except 'Print' to work..

I have Ari Data Tables 1.16.2, but have NOT installed this....  
I HAVE installed Ari Smart Content 2.2.38.  
I am using Joomla version 3.7.3

The only plugins which are enabled are: "System - ARI Extensions 1.3.2" and "System - ARI Smart Content 2.0.0"  
I am using the module "ARI Smart Content - Data Table" to display my query (which works OK).  
I have set 'Show Export buttons' to Yes, and have tried various settings of some or all of the 'Show xxx buttons' to Yes

I can only get the 'PRINT' button to display on the module, no matter what I do.

Apologies for my ignorance, which may be the cause of my issues!!!

The following may not be relevant, but when I look at the "Extensions---Manage' backend screen, the versions and dates on some of the components / plugins / modules are (these are not all of them of course):

ARI Smart Content Administrator Component 2.2.38 July 2017  
ARI Smart Content - DataTable Site Library 1.1.8 September 2016  
ARI Smart Content - Data Table Site Module 1.1.6 January 2016  
ARI Smart Content - Datatable Site Package 1.1.8 September 2016  
System - ARI Extensions Site Plugin 1.3.2 October 2016  
System - ARI Smart Content Site Plugin 2.0.0 October 2013

That last one.... the date being October 2013.... is this OK? or could there be a conflict from an older previously installed

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version?

thanks,  
Mike

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## Re:Export Button question

Posted by admin - 2017/07/17 06:46

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Could you provide a link to a page where the problem occurs?

Regards,  
ARI Soft

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## Re:Export Button question

Posted by quigley595 - 2017/07/17 09:20

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Hi,  
here is a link to a test/development site.... the Ari table is on the homepage only, immediately below the slideshow, and all export buttons are enabled in the module: <http://www.mbldev.com.au/>  
I have tried this on a few different sites, and all have the same issue (so it very well may be due to something I have missed due to my own ignorance!)

I can provide access to the administrator back end if required.... (please give me an email address to send this to if needed).

thanks,  
Mike

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## Re:Export Button question

Posted by admin - 2017/07/19 16:41

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Hello,

Could you try to temporary disable RocketLoader in CloudFlare settings?

Regards,  
ARI Soft

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## Re:Export Button question

Posted by quigley595 - 2017/07/20 01:53

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Hi there, and thanks for your reply.

Unfortunately, that did not work for me.

I disabled the Cloudflare Rocket Loader from within CloudFlare  
I cleared the Cloudflare cache  
I disabled Cloudflare completely for the site (it should still be disabled)  
In Joomla backend, I disabled all of the export buttons in the "ARI Smart Content - Data Table" module EXCEPT for the "Show CSV" button

and still, nothing appears.

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I do not have any optimize plugins on this site, so I am at a loss now as to why this is happening..... still probably my ignorance, or something in the template conflicting, but the template is straight 'out of the box' so to speak.

If you need back end access to this development site, please let me know the email address I should send to, since putting these details in public forum is not the right place.

thanks,  
Mike

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## Re:Export Button question

Posted by quigley595 - 2017/07/25 00:51

Hi there,  
any update on this one????

thanks,  
Mike

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## Re:Export Button question

Posted by admin - 2017/07/27 13:24

Sorry for the delay. It seems the problem occurs because Flash is disabled in your browser. Currently the plugin uses flash for buttons. If flash is disabled, the buttons are not shown.

We will improve this functionality in a future version of the extension.

Regards,  
ARI Soft

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## Re:Export Button question

Posted by quigley595 - 2017/07/28 16:12

No worries.... thanks for getting back to me.

Hopefully the future version will be out soon....

thanks,  
Mike

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## Re:Export Button question

Posted by NickVine - 2017/08/11 11:13

Hi...

Any idea how long the next version will take without the flash buttons?

Thanks :)

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## Re:Export Button question

Posted by jorgelmx - 2019/10/30 16:55

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Hi.

I have the same problem, there are any solution?

Thanks

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## Re:Export Button question

Posted by admin - 2019/10/30 18:19

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Hello,

Is it possible to see the problem anywhere? The latest version of "ARI Smart Content" doesn't use Flash buttons.

Regards,  
ARI Soft

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## Re:Export Button question

Posted by jorgelmx - 2019/10/30 23:51

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thanks  
the url to see the problem its

<https://inaiot.org.mx/eval/index.php/glosario-de-t-rminos>

just display the printo button and the number of entries on three lines

Regards

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## Re:Export Button question

Posted by admin - 2019/10/31 18:33

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We don't see buttons even in HTML source code. Could you send screenshot(s) of "ARI Smart Content - DataTable" module settings page or provide a temporary access to your J! backend by email so we can check settings?

Regards,  
ARI Soft

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## Re:Export Button question

Posted by admin - 2019/11/01 08:14

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Try now. Old version of the extension was installed on your site. We updated it.

Regards,  
ARI Soft

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