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## Upload error to server when installing

Posted by jeggers - 2016/06/24 21:28

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I get the following error message. I have checked and my upload file size is set to 25mb. So that does not seem to be the problem. I have also opened the zip file and tried to upload the folder, same problem - Unable to find install package

Error

There was an error uploading this file to the server.

Maximum PHP file upload size is too small: This is set in php.ini in both upload\_max\_filesize and post\_max\_size settings of your PHP settings (located in php.ini and/or .htaccess file).

Unable to find install package

How can I fix this?

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## Re:Upload error to server when installing

Posted by admin - 2016/06/25 20:35

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Hello,

Try to install the extension from a folder on your sever. For this upload com\_arismartcontent.zip archive to your server via FTP (or via a file manager in hosting panel), unzip it and select "Install from folder" tab on Joomla! installation page.

Regards,  
ARI Soft

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## Re:Upload error to server when installing

Posted by jeggers - 2016/06/25 21:37

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FTP to server (C panel) as suggested and tried to install from folder. Still get error message can not find install file.

I realize I am most likely the problem here. But installed Quiz and Data Tables with no problems and they work Great!

Any other suggustions?

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## Re:Upload error to server when installing

Posted by abuahassan - 2016/06/26 03:47

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Hi my Order No. 17707, i have the same problem here. Cant install

Regards

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## Re:Upload error to server when installing

Posted by admin - 2016/06/26 11:15

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Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:Upload error to server when installing

Posted by abuahassan - 2016/06/26 15:19

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ok done. Thank you

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## Re:Upload error to server when installing

Posted by jeggers - 2016/06/26 16:24

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Yes I have sent it to your info email.

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## Re:Upload error to server when installing

Posted by jeggers - 2016/06/27 18:05

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Any update on why I can't install ARI Smart Content?

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## Re:Upload error to server when installing

Posted by admin - 2016/06/27 18:53

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To abuahassan : check your mail please. We have installed the extension.

To jeggers: we haven't received any mail from you. Could you re-send it?

Regards,  
ARI Soft

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## Re:Upload error to server when installing

Posted by jeggers - 2016/06/27 19:30

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Login info resent.

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## Re:Upload error to server when installing

Posted by admin - 2016/06/27 19:50

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No mail. Send it to our secondary email please.

Regards,  
ARI Soft

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## Re:Upload error to server when installing

Posted by abuahassan - 2016/06/28 13:37

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Thank you very much

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