
Page stuck showing Processing message

Posted by iatcb - 2015/10/31 00:33

I don't know when it happened but the display page for my database on the web site frontend now never completes and has "Processing" displayed on it.

Any advice on how to proceed?

Sid

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Re:Page stuck showing Processing message

Posted by admin - 2015/10/31 06:46

Hello,

Is it possible to see the problem anywhere?

Regards,

ARI Soft

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Re:Page stuck showing Processing message

Posted by iatcb - 2015/10/31 15:25

Yes, take a look here:

<http://www.iatcb.org/staying-certified/ceu-events>

Sid

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Re:Page stuck showing Processing message

Posted by admin - 2015/11/01 05:57

Upgrade the extension to the latest version (including "ARI Smart Content - Data Table" add-on) and clean browser's cache.

Regards,

ARI Soft

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Re:Page stuck showing Processing message

Posted by iatcb - 2015/11/01 16:09

Do I need to uninstall and re-install or just install again the new version?

Sid

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Re:Page stuck showing Processing message

Posted by admin - 2015/11/01 16:21

Is doesn't require to uninstall previous version of the extension. Install a new version via standard Joomla! installation page over installed one.

Regards,
ARI Soft

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Re:Page stuck showing Processing message

Posted by iatch - 2015/11/01 17:03

Many thanks, that resolved my issue :o)
Great support!
Sid

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