
Column details are not saved

Posted by irwin - 2015/04/02 00:21

Hi.

I am using your Ari Smart Content. I set up the data to CSV files. Everything is fine except that when I key in the details under Column Name and Values and save, they are not saved at all. The rest are fine. So my website is unable to display only the data I asked for.

Regards,
Irwin

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Re:Column details are not saved

Posted by irwin - 2015/04/02 00:22

Here is the screenshot. http://www.ari-soft.com/images/fbfiles/images/Untitled_1-7408a29d390bba4067fcb2b5111aa4db.jpg

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Re:Column details are not saved

Posted by admin - 2015/04/02 05:54

Hello,

Do you use the latest version of the extension (2.2.16)?

Regards,
ARI Soft

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Re:Column details are not saved

Posted by irwin - 2015/04/02 08:53

I updated to the latest version 2.2.16 yesterday, but the problem still persists.

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Re:Column details are not saved

Posted by admin - 2015/04/02 10:39

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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