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## Select Data source for Data table remains empty

Posted by jmgroud - 2015/02/02 07:58

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Hello

When i would like to create a new module "ARI Smart Content - Data Table", the window for "Select Data source" remains empty :( ...

I'm using..

- Joomla 3.3.6
- ARI smart content 2.2.4
- Firefox 35.0.1 (same 'bug' with IE)

Thanks a lot :)

Jean-Marie [http://www.ari-soft.com/images/fbfiles/images/ARI\\_Smart\\_Content\\_\\_\\_Data\\_Table\\_1.jpg](http://www.ari-soft.com/images/fbfiles/images/ARI_Smart_Content___Data_Table_1.jpg)

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## Re:Select Data source for Data table remains empty

Posted by admin - 2015/02/02 11:07

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Hello,

You can find here video tutorial how to configure the module. If it doesn't help, could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,  
ARI Soft

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## Re:Select Data source for Data table remains empty

Posted by jmgroud - 2015/02/02 13:18

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Hello

I allready read this tutorial (it's a goog tutorial...)  
But when i'm clicking on the button "Select" (data source) the popup Window is empty.

I send you a email...  
Thanks

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## Re:Select Data source for Data table remains empty

Posted by admin - 2015/02/02 15:28

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Check your mail please.

Regards,  
ARI Soft

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## Re:Select Data source for Data table remains empty

Posted by jmgroud - 2015/02/03 02:18

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Oh sorry it was the ".htaccess" and ".htpasswd" files in the "administrator" directory.

It is good now ?

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Jean-Marie

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## Re:Select Data source for Data table remains empty

Posted by jmgroud - 2015/02/03 11:21

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Response by email...

Try now please. The problem occurs because old version of "ARI Docs Viewer" plugin was installed. We updated the plugin to the latest version.

Regards,  
ARI Soft

And my response...

OK it's good now.  
Thanks a lot !

So... i can use the ARI Smart Content Component with a bad plugin (bad version)... it's not very good...  
How can i know if my all plugins are good with my component ?

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## Re:Select Data source for Data table remains empty

Posted by admin - 2015/02/03 11:23

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"ARI Docs Viewer" is a separate extension, it is not a plugin for "ARI Smart Content".

Regards,  
ARI Soft

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