
Not Installing

Posted by taoh - 2015/01/31 19:16

Hi

I just bought and downloaded ARI Smart Content v. 2.2.6. but it doesn't install in a new clean copy of Joomla 3.3.6. On clicking Upload & Install with com_arismartcontent.zip chosen on local drive, Joomla does something, reverts to No file chosen and that's it.

Placing the zip in /tmp or expanding zip to /tmp results in Please enter a package directory.

Chhers

Niall

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Re:Not Installing

Posted by admin - 2015/01/31 19:51

Hello,

Could you provide a temporary access to your J! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Not Installing

Posted by admin - 2015/02/01 13:13

We have installed the extension on your site. Check your mail for more details.

Regards,
ARI Soft

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