
Opening pdf files in Internet Explorer

Posted by stephanbeek - 2015/01/26 16:32

Fancybox does not open a pdf file in Internet Explorer (most recent version 11).

This statement:

```
{fancybox url="images/pdf/notulen/notulen_alv_2014.pdf" width="900" height="95%"}Algemene Ledenvergadering 2014{/fancybox}
```

opens in Chrome, Firefox and Safari, but not in Internet Explorer.

When I try another (free) modal plugin (modals by nonumber) then this statement:

```
{modal images/pdf/notulen/notulen_alv_2014.pdf|width=900|height=95%}Algemene Ledenvergadering 2014{/modal}
```

opens in Chrome, Firefox, Safari and Internet Explorer.

Should work in IE 6+ as advertised. Can you help or fix?

Another question (not specific to Fancybox, but maybe you can help): when I open a pdf file on an iPad (with any browser) then only the first page (or just a part of it) of the pdf is displayed (the same with other modal extensions). Any tips how to deal with this?

Regards

Stephan

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Re:Opening pdf files in Internet Explorer

Posted by admin - 2015/01/27 07:41

Hello,

Could you send a link to a page where the problem occurs and a link to a page where PDF document is loaded fine to another lightbox?

Regards,

ARI Soft

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Re:Opening pdf files in Internet Explorer

Posted by stephanbeek - 2015/01/27 08:13

Made a test joomla article with this content:

PDF Links

```
{fancybox url="images/pdf/notulen/notulen_alv_2013.pdf" width="800" height="600"}PDF Link with Fancybox{/fancybox}
```

```
{modal images/pdf/notulen/notulen_alv_2013.pdf|width=800|height=600}PDF Link with Modals{/modal}
```

```
{boxplus href="images/pdf/notulen/notulen_alv_2013.pdf" width="800" height="600"}PDF Link with Boxplus{/boxplus}
```

Image Links

```
{fancybox url="images/artikelen/cleywech_inhoud_1.jpg" width="800" height="600"}Image Link with Fancybox{/fancybox}
```

```
{modal images/artikelen/cleywech_inhoud_1.jpg|width=800|height=600}Image Link with Modals{/modal}
```

```
{boxplus href="images/artikelen/cleywech_inhoud_1.jpg" width="800" height="600"}Image Link with Boxplus{/boxplus}
```

Links are based on Fancybox, Modals by Nonumber and Boxplus by Levente. First block of links open a PDF file, second block of links opens a jpg image.

As you can see, all links work fine in any browser. Only the PDF link based on Fancybox does not open in Internet Explorer.

You can access this testpage with this link: <http://www.vbb-bloemendaalseweg.nl/index.php/test>

Regards
Stephan

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Re:Opening pdf files in Internet Explorer

Posted by admin - 2015/01/27 09:09

Try the following code please:

```
{fancybox url="images/pdf/notulen/notulen_alv_2014.pdf" width="900" height="95%" opt_iframe_preload="0"}Algemene  
Ledenvergadering 2014{/fancybox}
```

Regards,
ARI Soft

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Re:Opening pdf files in Internet Explorer

Posted by stephanbeek - 2015/01/27 10:04

Yes, with this extra parameter it is ok in Internet Explorer.

I suggest to either make this a switchable setting in the plugin, or maybe even better, switch in your code on IE or other browsers on pdf content.

The `opt_iframe_preload` parameter is also not documented in the help file. There seem to be some hidden Easter-eggs in your plugins :)

Thanks for your good and fast support!

Regards
Stephan

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Re:Opening pdf files in Internet Explorer

Posted by admin - 2015/01/27 10:07

We will add this parameter to plugin settings in the next version of the extension.

Regards,
ARI Soft

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Re:Opening pdf files in Internet Explorer

Posted by admin - 2015/01/27 16:39

"Fancybox" plugins from "ARI Smart Content" v. 2.2.6 contains "iframe preload" parameter.

Regards,
ARI Soft

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Re:Opening pdf files in Internet Explorer

Posted by stephanbeek - 2015/01/27 17:38

You are fast! Thanks.

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