
Issues with the caption and some other stuff

Posted by DamienD - 2014/10/10 11:05

Hi there.

I am using "Cloud Carousel Pro" that I got with the "ARI Smart Content" package, but am having some issues with it.
My version of Joomla is : "Joomla! 3.3.6"

1) captions are not loading on the main page, or even in the "fancybox" or "sexy lightbox".

- the .ini file is in the same folder as the images
- it's named "diapoaccueil.ini"

2) I can't edit/delete my "data source", so, everytime I want to try a new setting I have to create a new one, but can't even delete the others.

In the help file it says :

- Create a new data source using "New" button.
- Edit an existing data source by clicking it's name or by selecting checkbox at left of appropriate data source and clicking "Edit" button.
- Remove data sources by selecting checkbox at left of appropriate data sources and clicking "Delete" button.

Well, can you tell me where to find the checkbox and button for "editing", "deleting"..
(See picture attached)

I will be glad to send you a link, by email.

Damien. <http://www.ari-soft.com/images/fbfiles/images/AriCloudCarouselPro.png>

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Re:Issues with the caption and some other stuff

Posted by admin - 2014/10/10 11:13

Hello,

1. Additional fields for "Local images" data source can be defined in CSV file, not in INI file. More information about it is available here. See description of "Description file" parameter.

2. This information from the documentation for "Components -> ARI Smart Content -> Data" page, not for data grid with data sources which are available in a module settings. If you want to edit data sources for local images, open "Components -> ARI Smart Content -> Data" page on Joomla! backend, select "Media data" tab and click by "Local images -> Images" link. On this page is also possible to create new data sources or delete existing data sources.

Regards,
ARI Soft

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Re:Issues with the caption and some other stuff

Posted by DamienD - 2014/10/10 12:31

Hi.

Thank you for the quick reply.

Followed what you said, found where to edit/delete the data sources.
This works fine now.

For the caption, I still have a problem.

Here is what I have in the data source for local images.

images/01_Accueil/DiaporamaAccueil
diapoaccueil.csv

And this is how I wrote the content of "diapoaccueil.csv", and I saved it as UTF-8

```
"File","Title","Description"  
"cascadeGrand.jpg","Cascade","Cascade"  
"ecrinsGrand.jpg","Ecrins","Ecrins"  
"lacDesBechesGrand.jpg","Lac des Beches","Lac des Beches"  
"meijeKerneGrand.jpg","Meije","Meije"  
"pilatteGrand.jpg","Pilatte","Pilatte"  
"pontDesRajasGrand.jpg","Pont des Rajas","Pont des Rajas"
```

It still doesn't show anything.
What am I missing?

Damien.

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Re:Issues with the caption and some other stuff

Posted by admin - 2014/10/10 12:43

Could you send a link to a page where the problem occurs?

Regards,
ARI Soft

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Re:Issues with the caption and some other stuff

Posted by DamienD - 2014/10/10 12:47

Hi.

I just sent it, on your email address.

Thank you.

Damien.

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Re:Issues with the caption and some other stuff

Posted by admin - 2014/10/10 12:52

Check your mail please.

Regards,
ARI Soft

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Re:Issues with the caption and some other stuff

Posted by DamienD - 2014/10/10 13:01

Hi.

It does work now.
Is it because I used the notepad and didn't save it in the right format?

Thank you.
Damien.

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Re:Issues with the caption and some other stuff

Posted by admin - 2014/10/10 13:06

Yes, we re-saved it. You can use OpenOffice application to manage CSV files (it is a free application) or if you like a simple text editors, you can use NotePad++.

Regards,
ARI Soft

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Re:Issues with the caption and some other stuff

Posted by DamienD - 2014/10/10 13:22

It works now.
Thank you for your time.

Damien.

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