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## No Thumbnails, ARI Smart Content Media Gallery

Posted by CSSDAweb - 2014/10/01 14:48

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I've installed V2 of the ARI Smart Content component on my local development system, and set up a 'Images Media Data' source to a folder on my local system with 'Generate thumbnails' set to yes. I've also configured a Media Gallery module to display the images. The resulting page is displayed on the front-end, without any of the 'auto-generated' thumbnails. An outline for the thumbnail is displayed, and when it's clicked, the full image is displayed. The page navigations is also displayed. The GD image processing module is enabled on the system.

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by admin - 2014/10/01 15:17

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Hello,

Is it possible to see the problem and screenshot(s) of data source and "Media Gallery" module settings? You can send it by email.

Regards,  
ARI Soft

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by CSSDAweb - 2014/10/01 17:54

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Here, attached are screen shots form both the back-end and front-end. <http://www.ari-soft.com/images/fbfiles/images/ARImediaGalleryFront141001a.jpg>

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by CSSDAweb - 2014/10/01 18:02

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Here's the back-end image. <http://www.ari-soft.com/images/fbfiles/images/ARImediaGalleryBack141001a.jpg>

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by CSSDAweb - 2014/10/01 18:13

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Here's the back-end image. <http://www.ari-soft.com/images/fbfiles/images/ARImediaGalleryBack141001a-7ef752b7af30e4011cf3813564d99cce.jpg>

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by admin - 2014/10/02 05:55

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Settings look normal. Could you reproduce the problem on a public server so we can investigate the problem in more details? It can be a javascript conflict.

Regards,  
ARI Soft

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Hi, It's been awhile since I've been able to work on this. I can't put it on a public server until all I get all of the v1 content working with v2, but I think I've found the problem. On my localhost system Joomla is installed in a sub-director (CSDweb). Thus CSDweb needs to be included in the path for images to be displayed locally. Looking at the path for thumbnails

, I can't find a way to modify the path to include the CSDweb sub-directory, so I'm going to have to wait until I can test it on the public server to see if it works.

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## Re:No Thumbnails, ARI Smart Content Media Gallery

Posted by admin - 2014/10/22 05:43

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"data:image/svg+xml;..." code is used to place image directly and it is added placeholder for a thumbnail which is replaced with thumbnail when it is loaded. It can be a javascript conflict if it is not replaced so we asked about a link to a page where we can see the problem so we can investigate it.

Regards,  
ARI Soft

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