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## limited fields problem

Posted by engi - 2010/06/16 15:22

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I bought arisoft smart content I haven't received my license yet.  
I am working under the test license and it is limiting the viewing to 100 results ONLY.

Is this related to receiving the license or is there something to be done?

thnx

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## Re:limited fields problem

Posted by admin - 2010/06/16 15:26

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Hello,

You can read about license keys in our F.A.Q., see section 4. In brief, after your purchase we need to make sure your payment is verified. Usually it takes several days (2-3). For this short period you may generate temporary 3-weeks license in member area. The product will work correctly and have full functionality with this license but you could use it for limited time. When your payment is verified may generate full license key in member area. Regarding issue with results limit, what plugins you use, what happens when results contains more than 100 rows?

Regards,  
ARI Soft

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## Re:limited fields problem

Posted by engi - 2010/06/16 21:56

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thank u for your response...

i have a csv file with 12000 rows that need to be displayed...as i told u before it only accepts the file if it has 100 rows...what plugin should i use to show them all (12000) in pages?

thnx

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## Re:limited fields problem

Posted by admin - 2010/06/17 05:06

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It seems this issue occurs because memory limit is exhausted. You can install PHP Settings plugin that increase memory\_limit PHP setting, but in any case 12000 rows is large CSV file, the plugin can parse about 1500-2000 rows file.

Regards,  
ARI Soft

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## Re:limited fields problem

Posted by engi - 2010/06/17 09:57

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when i bought the product it didn't mention a limit of rows...  
i need to solve the issue..how?

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## Re:limited fields problem

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Posted by admin - 2010/06/17 10:02

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PHP doesn't provide possibility to parse only necessary number of rows from a CSV file, it should load all rows and then works with data. When a CSV file is large, memory\_limit can be occurred. You can split you CSV file into several CSV file or we can provide refund, if it isn't suitable for you.

Regards,  
ARI Soft

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