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## JNews Slider problem

Posted by bettyheim - 2013/12/19 18:55

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Hello, I have this plugin activated on the following page:  
<http://qualitymarineofalaska.com/Employment/our-culture.html>

If I refresh the page and toggle through the items utilizing the arrows all works well. However, if I just let the slideshow auto-advance, the first slide shows and then the area goes blank. It seems to be hiding the first slide, but not advancing to the second?

Thank you in advance for your help.

Betty Heim

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## Re:JNews Slider problem

Posted by admin - 2013/12/20 07:26

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Hello,

Download and upgrade the extension. It should help.

Regards,  
ARI Soft

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## Re:JNews Slider problem

Posted by bettyheim - 2013/12/20 14:28

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Can you send me a link to download the update? I can't seem to find it on the site.

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## Re:JNews Slider problem

Posted by admin - 2013/12/20 14:30

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The extension is available in "Member Area".

Regards,  
ARI Soft

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## Re:JNews Slider problem

Posted by bettyheim - 2013/12/20 14:48

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I am sorry, I went to the member area as shown in the attached image. I downloaded and installed the file, but it made no difference. The only other option I see in the download area is for the sexy lightbox.

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## Re:JNews Slider problem

Posted by bettyheim - 2013/12/20 14:49

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I am sorry, I just refreshed the page again and it is working!

Thank you for your patience and support.

