Jaccordian Module not doing javascript drop down Posted by econveyors - 2013/07/15 15:32
I am using the Arisoft Content Module to produce a list of additional benefits in a site but the drop down effects are not working.
I am attaching the code I am using in the module http://www.ari-soft.com/images/fbfiles/j_accordian_text_addl_benefits.txt http://www.ari-soft.com/images/fbfiles/files/j_accordian_text_addl_benefits.txt http://www.ari-soft.com/images/fbfiles/files/j_accordian_text_addl_benefits.txt
Thank you for your help!
Re:Jaccordian Module not doing javascript drop down Posted by admin - 2013/07/15 15:40
Hello,
Could you provide a link to a page where we can see the problem? It can be a conflict with a 3rd party extension.
Regards, ARI Soft
Re:Jaccordian Module not doing javascript drop down Posted by econveyors - 2013/07/15 16:34
That would be a great help. Here is a link to the page that it is running on.
http://www.thetoolboxsystem.net/products-services/product-catalog.
Re:Jaccordian Module not doing javascript drop down Posted by admin - 2013/07/15 16:57
Open "System - ARI Smart Content" plugin settings page and set "All components" parameter to "Yes".
Regards, ARI Soft
Re:Jaccordian Module not doing javascript drop down  Posted by econveyors - 2013/07/15 17:14
The system plugin is set to yes. That was one of the first things I did. A screenshot is attached. Everything if activated Something is not working right at all and is worrying me as far as this component right now. http://www.ari-

Re:Jaccordian Module not doing javascript drop down Posted by admin - 2013/07/15 17:16

soft.com/images/fbfiles/files/System\_Plugin\_Activated.doc

We wrote about Joomla! plugin called "System - ARI Smart Content". Open plugin settings page and set "All

components" parameter to "Yes".
Regards, ARI Soft
Re:Jaccordian Module not doing javascript drop down Posted by econveyors - 2013/07/15 17:18
The screen shot attached shows that the Ari Smart Content System Plugin is enabled and All components is set to Yes. The box below says: com_content and I left it as is. Does it need to say something else to work in a module also?
Re:Jaccordian Module not doing javascript drop down Posted by admin - 2013/07/16 05:57
Currently conflict occurs between "ARI Smart Content" and another extension which uses jQuery javascript library, but it seems "All components" parameter doesn't work properly. It can be a problem with Joomla! cache. Try to clean it.
If it doesn't help could you provide a temporary access to your J! backend by email so we can investigate the problem in more details?
Regards, ARI Soft
Re:Jaccordian Module not doing javascript drop down Posted by econveyors - 2013/07/16 12:29
I have cleared the cache and made sure everything is purged and it is still not working. I will send an email with temporary access so you can take a look.
Thank you very much for your help. I will make sure to post on Joomla about your assistance. You will have the email by 9:00AM EDT.
Re:Jaccordian Module not doing javascript drop down Posted by econveyors - 2013/07/17 12:55
Thank you very much for taking a look at this. Could you let me know what was wrong with it?
I am in and out quite a bit today, but will post to Joomla about your help tomorrow.
Re:Jaccordian Module not doing javascript drop down Posted by admin - 2013/07/17 12:59
It seems this is a problem with an extension which uses to optimize javascript loading. We updated the component to avoid the problem.
Regards, ARI Soft

