
Problem Connecting to external DB

Posted by fireman - 2012/08/21 18:33

Hello,
I am trying to connect to a DB that is on the same server as my joomla install but not in the same DB I cannot get any data to show at all.

See here:
<http://firedesk.harris.com/>

Thanks

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Re:Problem Connecting to external DB

Posted by admin - 2012/08/21 18:37

Hello,

Could you provide a temporary access to your Joomla! backend by email so we can investigate the problem?

Regards,
ARI Soft

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Re:Problem Connecting to external DB

Posted by fireman - 2012/08/21 18:39

Yes How would you like me to send it?

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Re:Problem Connecting to external DB

Posted by fireman - 2012/08/21 18:43

Check your mail Sent!

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Re:Problem Connecting to external DB

Posted by admin - 2012/08/21 19:14

Try now please. jos_users table doesn't exist in the database. It contains ***_users table.

Regards,
ARI Soft

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Re:Problem Connecting to external DB

Posted by fireman - 2012/08/21 19:21

Thank you! I am not paying attention to details.

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Re:Problem Connecting to external DB

Posted by fireman - 2012/08/21 19:22

Can you remove the prefix from your post above. I don't want to advertise my table name

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Re:Problem Connecting to external DB

Posted by admin - 2012/08/21 19:23

Done.

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