
jData visualizer: impossible to get a chart

Posted by bibi2 - 2012/07/24 13:37

sorry to ask so many questions, usually I can figure out how the plug-ins work by myself, but this one seems to be over my capacities...

so I'm trying to create a chart based on html data with JData Visualizer, but the chart never appears. I get the table and the code for the chart, in text. (I use the Toggle editor, not the....is it WSGI?... anyway, my editor doesn't add anything to my code)

I tried with your own examples and I really can't get anything right, please help me!

thank you

bibi2

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Re:jData visualizer: impossible to get a chart

Posted by admin - 2012/07/24 16:50

Have you installed the plugin from plugins repository? Where we can see the problem?

Regards,
ARI Soft

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Re:jData visualizer: impossible to get a chart

Posted by bibi2 - 2012/07/24 17:13

yes, i downloaded the plugin from your plugin repository.

since the site is not ready, it is still in localhost, so it would be useless to give your the adress.

is there anything I can do to help you find the problem?
I am having many issues with the plugins of Smart Content...:(

thanks

bibi2

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Re:jData visualizer: impossible to get a chart

Posted by admin - 2012/07/24 17:19

Could you upload your site to an online server or install Joomla! on a test server and provide a link to a page where we can see the problem?

Regards,
ARI Soft

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Re:jData visualizer: impossible to get a chart

Posted by bibi2 - 2012/07/24 17:47

I uninstalled and installed it again and now it works. :)
I suppose there was a problem with the first installation...

thank you very much!

bibi2

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