
Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by royston59 - 2012/06/27 12:21

I'm quite a novice to Joomla :unsure:

However, I have managed to installed modules and custom templates via the Extension Manager and Uploading a Package File.

I have tried to install the ARI Smart Content package using the same method of uploading the zip file and hitting the INSTALL Button, but I get the following message - "There was an error uploading this file to the server."

Can anyone advise me please? :cheer:

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Re>Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by admin - 2012/06/27 12:26

Hello,

It is seems size of com_arismartcontent.zip archive is greater than value of "upload_max_filesize" PHP parameter. In this case you can install the extension from a directory, for this upload the archive to your server and unzip it to a folder (usually hosting panel provides a file manager or you can do it via FTP). After this enter path to the folder with the extension in "Install from Directory -> Install directory" parameter on Joomla! installation page.

Regards,
ARI Soft

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Re>Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by royston59 - 2012/06/27 13:08

Hi Thanks for your reply -

I am not entirely familiar with that method - are you able to describe or point me in the right direction on how to do this please? :dry:

Cheers

Roy

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Re>Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by admin - 2012/06/27 13:12

If you hosting panel provide a file manager, upload and extract archive using file manager.

PS: We can help to install the extension if you provide a temporary access to your J! backend by email.

Regards,
ARI Soft

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Re>Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by royston59 - 2012/06/27 13:21

Hi - I unzipped and FTP'd to 'tmp' folder, then tried to install from directory. I got the following message "Please enter a package directory"

Sending you temporary access :D :D

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Re:Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by admin - 2012/06/27 13:38

We have installed the extension.

Regards,
ARI Soft

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Re:Error Uploading Ari Smart Content to Joomla 2.5.6

Posted by royston59 - 2012/06/27 13:41

:laugh: THANK YOU :silly:

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