
Not able to open plugins

Posted by arnabray - 2009/09/25 05:10

Hi,

I have installed the component Smart CContent.

Generated the license. (site hosted at new.mbaforall.com)

License also for new.mbaforall.com (Type= test)

License is not expired.

When i click on plugins its taking me to license.

Plugins is not opening.

Please help

Thanks.

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Re:Not able to open plugins

Posted by admin - 2009/09/25 06:27

Hello,

Do you enter license on 'License' page of the component backend? If yes, could you provide screenshot of 'License' page and say which version of MySQL you use. You can see this information on 'Help->System Info' page on your Joomla! backend or you can provide temporary access to your Joomla! backend by email (info@ari-soft.com) that we can investigate this issue and provide solution more faster.

Regards,
ARI Soft

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