
Please enter a package directory- arismartcontent

Posted by fuya - 2012/01/18 00:20

I am trying to "install from Directory" art smart content to joomla 1.7

I unzipped and uploaded via FTP everything in a folder called temp. My component folder is called com_arismartcontent.

When I try to install I type: temp/com_arismartcontent
and I get this message:
Please enter a package directory

Which one is the package directory?
I find this folders and files inside the component folder:

uninstall.arismartcontent.php
license.txt
install.arismartcontent.php
arismartcontent.xml
_arismartcontent.xml
folder: languages
Folder: frontend
folder: backend

Please help me.

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Re:Please enter a package directory- artismartcontent

Posted by admin - 2012/01/18 07:39

Hello,

Enter full path to a directory, for example if J! is installed to /home/public_html/mysite folder and you unzipped the extension to "temp" folder in J! root directory, use /home/public_html/mysite/temp as installation path.

Regards,
ARI Soft

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Re:Please enter a package directory- artismartcontent

Posted by fuya - 2012/01/18 09:18

SORRY, I have tried all combinations and it doesn't work:

/home/public_html/www.name.com/temp/com_arismartcontent

/home/public_html/
name.com/temp/com_arismartcontent

/home/public_html/http://www.name.com/temp/com_arismartcontent

/temp/com_arismartcontent

I there something evidently wrong?
Is there other way to install it?
It has never happen to me before with any extension.

Thanks

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Re:Please enter a package directory- artismartcontent

Posted by admin - 2012/01/18 09:19

Could you provide a temporary access to your J! backend by email so we can investigate an issue?

Regards,
ARI Soft

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Re:Please enter a package directory- artismartcontent

Posted by fuya - 2012/01/18 09:23

ok, how is the best way to give you temporary access?

Thanks

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Re:Please enter a package directory- artismartcontent

Posted by admin - 2012/01/18 09:25

Create a temporary super-admin account in Joomla! and send credentials by email.

Regards,
ARI Soft

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Re:Please enter a package directory- artismartcontent

Posted by fuya - 2012/01/18 13:56

email sent

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Re:Please enter a package directory- artismartcontent

Posted by admin - 2012/01/18 15:23

We have installed the extension. Check your mail please for more details.

Regards,
ARI Soft

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