
Unable to find install package: arismartcontent

Posted by GDShiell - 2011/11/11 12:17

I am running a new Joomla! 1.7.2 installation and the arismartcontent.xml file shews version 1.8.1

When I attempt to upload and install, I get the message "Unable to install package"

I have tried using the _arismartcontent.xml file to see if that made any difference with no success.

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Re:Unable to find install package: arismartcontent

Posted by admin - 2011/11/12 08:16

Hello,

This message can appear if Joomla! is configured incorrectly. Could you provide temporary access to your J! backend by email so we can investigate the issue?

Regards,
ARI Soft

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Re:Unable to find install package: arismartcontent

Posted by GDShiell - 2011/11/12 12:21

I have sent you an email, but I have since managed to install using the "Install from Directory" method.

I apologise for not trying this first, but I've never needed to use it before!

Regards, Douglas

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