
Ari smart content: Not working

Posted by domc - 2011/10/08 14:12

I'm using Joomla 1.5.23 - website currently hosted on localhost for development

Installation works fine (i.e. it says the installation is successful)

When I select modules from the menus, the Ari smart component is listed, including its submenu (which include help& FAQ)

However if I select help or FAQ, I'm transported to a blank white page which never changes.

Worse than that, if I test the actual website (rather than the administration site), the home page has disappeared. Again its just a blank white sheet, with no ability to select anything.

If I then uninstall the ari smart content component, then the home page reappears in its original form.

Please help. Thanks domc

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Re:Ari smart content: Not working

Posted by admin - 2011/10/09 20:55

Hello,

Could you check web server error log and send PHP error(s) from it?

Regards,
ARI Soft

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Re:Ari smart content: Not working

Posted by domc - 2011/10/10 07:29

I hope these are right - as I'm not that experienced at doing this.

I'm using MAMP and these are from the php_error.log file under MAMP/logs/

The entry at 08:16 is when I try and see the front page of the website, the second request is when I try and see help for Arismart content from the components menu within the administration backend.

PHP Fatal error: Class 'AriSmartContentComponent' not found in
/Applications/MAMP/htdocs/Joomla/administrator/components/com_arismartcontent/kernel/Components/AriSmartContent
/class.AriSmartContent.php on line 27

PHP Fatal error: Class 'AriSmartContentComponent' not found in
/Applications/MAMP/htdocs/Joomla/administrator/components/com_arismartcontent/kernel/Components/AriSmartContent
/class.AriSmartContent.php on line 27

For good measure I've also included some items from the main apache error log file.

File does not exist: /Applications/MAMP/htdocs/Joomla/administrator/components/com_jix/images/menuicon.png,
referer: http://localhost:8888/Joomla/administrator/index.php

File does not exist: /Applications/MAMP/htdocs/Joomla/administrator/components/com_jix/images/menuicon.png,
referer: http://localhost:8888/Joomla/administrator/index.php?option=com_installer

File does not exist: /Applications/MAMP/htdocs/Joomla/administrator/components/com_jix/images/menuicon.png,
referer: http://localhost:8888/Joomla/administrator/index.php

File does not exist: /Applications/MAMP/htdocs/Joomla/administrator/components/com_jix/images/menuicon.png,
referer: http://localhost:8888/Joomla/administrator/index.php

Thank you Domc

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Re:Ari smart content: Not working

Posted by admin - 2011/10/10 10:06

Check your mail please.

Regards,
ARI Soft

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