
Number of licenses exhausted

Posted by ecarraig - 2011/08/15 12:20

Dear All,

I would like to understand the licensing process - upon purchasing the ARI smart content, I generated the first license for my test environment, when it'd also expired had to generate the second and finally had no choice as to generate the production license for the same internal test website.

Does it mean that now I cannot have the production license once ready to deploy, and, if so, why this 4 week limitation is not clearly indicated on the website so I could have selected another developer with less strict licensing rules?

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Re: Number of licenses exhausted

Posted by admin - 2011/08/16 10:53

Hello,

You have generated three license (2 testing licenses and 1 production license key). If you need more production license key(s), contact us by email and specify domain names for what you need additional license key(s).

Regards,
ARI Soft

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Re: Number of licenses exhausted

Posted by ecarraig - 2011/08/16 16:26

Thanks a lot, will do so.

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