licence key

Posted by jsblouet - 2011/07/07 19:12

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Hi,
I generate a key licence but it doesn't work. Maybe it comes from my hosting ?
Explaination : the site is hosting in that form :
www.mydomain.com/clientfolder
I use web redirection and the url gives :
clientdomain.com

So, when I generate my key licence I give "clientdomain.com" as domain. But in the backoffice the form gives me : "mydomain.com" as "domain". Is it the reason why it doesn't work ?
Thank by advance for your answer.
js

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Re:licence key

Posted by admin - 2011/07/07 19:32

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Hello,

Try to use default domain which is shown on "License" page on component backend in "Domain" field.

Regards,
ARI Soft

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Re:licence key

Posted by jsblouet - 2011/07/08 11:36

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So, I cannot make any changement anymore. What can I do ?
Regards,
js

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Re:licence key

Posted by admin - 2011/07/08 11:47

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Try now please. Production license key can be generated in "Member Area".

Regards,
ARI Soft

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Re:licence key

Posted by jsblouet - 2011/07/08 12:10

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Yes it works ! :laugh: Thanks a lot ! B)
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