
Intall Ari Smart Content problem

Posted by Kontiko - 2009/03/25 15:23

Hello!

Normal install - read() and close() zip.php error.

Install from directory -

JInstaller::install: SQL 3@5H:0 DB function failed with error number 2006

MySQL server has gone away SQL=CREATE TABLE IF NOT EXISTS `jos_arisc_plugins` (`PluginId` int(11) unsigned NOT NULL

and so on.

Apache version 2.0.61

PHP version 5.2.5

MySQL version 5.0.75

Any Ideas???

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Re:Intall Ari Smart Content problem

Posted by admin - 2009/03/25 15:27

Hello,

Can you say value of 'max_execution_time' property from PHP settings? Perhaps it'll work fine if you increase value of this option.

Regards,
ARI Soft

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Re:Intall Ari Smart Content problem

Posted by Kontiko - 2009/03/25 15:29

where to find that PHP option?

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Re:Intall Ari Smart Content problem

Posted by admin - 2009/03/25 15:31

You can find it on 'Help->System Info->PHP Information' page on your Joomla backend.

Regards,
ARI Soft

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Re:Intall Ari Smart Content problem

Posted by Kontiko - 2009/03/25 15:41

I can't change that value. Perhaps I can try change it in FTP but i don`n know where is the ini file

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Re:Intall Ari Smart Content problem

Posted by admin - 2009/03/25 21:51

If your web server support overriding PHP settings through .htaccess file then you can add the following code to .htaccess file:

```
php_value max_execution_time 180
```

Or provide access to your Joomla backend and FTP by email (info@ari-soft.com) and we'll help you.

Regards,
ARI Soft

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Re:Intall Ari Smart Content problem

Posted by Kontiko - 2009/03/26 12:43

Did you receve my last e-mail? Is there any result?

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Re:Intall Ari Smart Content problem

Posted by admin - 2009/03/26 12:46

Yes, we have received your mail. We are investigating this issue.

Regards,
ARI Soft

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Re:Intall Ari Smart Content problem

Posted by admin - 2009/03/26 13:27

We have investigated this issue and it seems that problem in MySQL settings. Contact with people from your hosting provider, please, that they check why MySQL server gone away.

Regards,
ARI Soft

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