
Can't Install

Posted by nicholsonj - 2011/03/11 20:08

Tried to install Data Tables (localhost/joomla 1.5) and all I get is a blank white screen, no messages. I have installed many other Joomla extensions without problems, can anyone suggest what's going on? I have also tried to Install from Directory with the same result.

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Re:Can't Install

Posted by admin - 2011/03/12 06:17

Hello,

Check web server error log please. Install PHP Settings plugin that increase "memory_limit" and "max_execution_time" PHP variables and try to install the module again.

Regards,
ARI Soft

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Re:Can't Install

Posted by nicholsonj - 2011/03/12 09:36

Thanks for your quick response.

I increased timeout and max memory quite a lot and I can now see the error(s) from the installation script. The MySQL create table commands are failing on the setting:
ENGINE=MyISAM DEFAULT CHARSET=utf8;
because I am using an old version of MySQL (4.0.14).

I need to stay with this version of MySQL for a while longer so can I simply edit all the mysql commands, or do you have another version of your product that I can use?

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Re:Can't Install

Posted by admin - 2011/03/12 10:10

It is possible to upgrade your MySQL to v. 4.1.0+? BTW, MySQL versions before MySQL 5.0 are no longer supported by MySQL developers.

If you can't upgrade MySQL on your server, we can provide refund or offer ARI Data Tables extension.

Regards,
ARI Soft

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Re:Can't Install

Posted by nicholsonj - 2011/03/12 20:06

I do not want to upgrade at this point as I have a large back-office system which will have to be converted. So I would like to have the ARI Data Tables extension provided it will let me:

1. define db queries and display the results in a grid format with sortable columns and pagination.
2. add column to the table to display a hyperlink, using the id field from the query as a url parameter.

Thanks for your help.

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Re:Can't Install

Posted by admin - 2011/03/14 11:56

"ARI Data Tables" supports described features. You can see it in action here.

Regards,
ARI Soft

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Re:Can't Install

Posted by nicholsonj - 2011/03/14 18:05

Thanks for that, can you please go ahead and give me a copy of Data Tables.

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Re:Can't Install

Posted by admin - 2011/03/14 21:44

We have sent the extension by email.

Regards,
ARI Soft

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Re:Can't Install

Posted by nicholsonj - 2011/03/15 08:48

The packages mod_aridatatables.zip and plg_content_aridatatables.zip installed ok, but plg_system_ariextensions.zip is failing with error:

Error! Could not find a Joomla! XML setup file in the package.

The files in the package are:

ariextensions.php

ariextensions.xml

index.html

script.php

and language folder.

What do you think the problem might be?

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Re:Can't Install

Posted by admin - 2011/03/15 08:51

"System - ARI Extensions" plugin is required only for Joomla! 1.6 (this fact is specified in readme.txt file from package archive).

Regards,
ARI Soft

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Re:Can't Install

Posted by gabecuevas - 2011/03/24 18:09

I am having the same issue:

only this file: plg_system_ariextensions.zip

Error! Could not find a Joomla! XML setup file in the package.

PHP Built on: Windows NT DIY 5.2 build 3790
Database Version: 5.0.41-community-nt
Database Collation: utf8_general_ci
PHP Version: 5.2.0
Web Server: Microsoft-IIS/6.0
Web Server to PHP interface: cgi-fcgi
Joomla! Version: Joomla! 1.5.14 Stable 30-July-2009 23:00 GMT
User Agent: Mozilla/5.0 (Windows; U; Windows NT 6.1; en-US; rv:1.9.2.16) Gecko/20110319 Firefox/3.6.16

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Re:Can't Install

Posted by gabecuevas - 2011/03/24 20:14

please help asap I posted below!

Re:Can't Install

Posted by admin - 2011/03/24 21:38

Hello,

Read the previous post please. "System - ARI Extensions" plugin is required only for Joomla! 1.6, it doesn't require to install it under Joomla! 1.5

Regards,
ARI Soft

Re:Can't Install

Posted by freshone206 - 2011/03/24 22:43

I am having trouble installing ARI Data Tables onto Joomla! 1.5. Can you help?

Re:Can't Install

Posted by admin - 2011/03/25 05:00

Sure, describe the problem please. If you provide temporary access to your Joomla! backend by email we will be glad to help install and configure the extension.

Regards,
ARI Soft

Re:Can\'t Install

Posted by freshone206 - 2011/03/25 16:54

I actually was able to install but would like help getting started by loading or including a csv file. Is it possible to go through a walkthrough or speak with customer support?

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Re:Can\'t Install

Posted by admin - 2011/03/26 06:04

Sorry, but we provide support only via the forum and by email.

About showing CSV file. At first upload CSV file to your server or another server (if you want to use remote CSV file) then open "ARI Data Tables" module, set "Choose source type" parameter to "CSV" and enter path to "CSV" file in "CSV -> Path to CSV file" parameter. After this choose table widget which you want to use that show data from CSV file on frontend in "Choose table type" dropdown. For example set it to "ARI Data Table". Enable module, choose appropriate module position and select on what pages it should be shown in "Menu Assignment" section. That's all.

Regards,
ARI Soft

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