
Doesn't seem to be working...

Posted by TravisCleek - 2009/02/05 21:58

I entered the code below, and it's like the plugin doesn't even try to load, I see {arjtablesorter}/{arjtablesorter} at each end and an html generated table inbetween. I have all the plugins enabled, and my license in place.

```
{arjtablesorter defaultSorting="1:DESC"}
```

```
column1  
column2  
column3
```

```
content1  
content2  
content3
```

```
content1  
content2  
content3
```

```
content1  
content2  
content3
```

```
{/arjtablesorter}
```

=====

Re:Doesn't seem to be working...

Posted by admin - 2009/02/05 22:03

Hello,

Can you say url where we can see it, also check that directory /plugins/content/ contains arismartcontent.php file and /plugins/content/arismartcontent contains subfolders and files.

Regards,
ARI Soft

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Re:Doesn't seem to be working...

Posted by TravisCleek - 2009/02/05 22:10

arismartcontent.php is missing.

the article in question is:

http://busn.uco.edu/www/index.php?option=com_content&view=article&id=192

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Re:Doesn't seem to be working...

Posted by admin - 2009/02/05 22:20

It seems that plugin didn't correctly install because directory /plugins/content hasn't permission for writing.

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Re:Doesn\'t seem to be working...

Posted by TravisCleck - 2009/02/05 22:46

It did have permissions, just to be sure I uninstalled the component , gave the directory full permissions, and reinstalled it. Everything shows up in the joomla administration section and is enabled, but it still does not work.

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Re:Doesn\'t seem to be working...

Posted by admin - 2009/02/06 05:09

Hello,

Can you provide access to your Joomla backend and FTP that we can resolve this issue?

Regards,
ARI Soft

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Re:Doesn\'t seem to be working...

Posted by tomtolo - 2009/02/06 11:19

hello,

I've the same problem...

Everyting is instaled completly and it doesn't work.

I've already tried to use 3 plugins (accordion, trincate and tooltip).

Do not work.

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Re:Doesn\'t seem to be working...

Posted by admin - 2009/02/06 11:21

Hello,

Can you provide access to your Joomla backend and FTP that we can resolve this issue?

Regards,
ARI Soft

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Re:Doesn\'t seem to be working...

Posted by tomtolo - 2009/02/06 11:32

Yes I can

You will give me some email so I can send You?

Re:Doesn\'t seem to be working...

Posted by admin - 2009/02/06 12:02

Try it now, please.

Re:Doesn\'t seem to be working...

Posted by tomtolo - 2009/02/06 12:06

Now it works..

Thanks..for quick support!

Re:Doesn\'t seem to be working...

Posted by yorkweb - 2009/02/07 08:48

Im having the same problem as these guys... Everythings installed ok etc but it doesnt seem to load the plugins at all. Im trying to use the Jtab view plugin.

Re:Doesn\'t seem to be working...

Posted by admin - 2009/02/07 08:50

Hello,

Can you provide access to your Joomla backend by email (info@ari-soft.com) and say link where we can see this issue.

Regards,
ARI Soft

Re:Doesn\'t seem to be working...

Posted by Joris van den Wittenboer - 2009/02/24 21:48

I have got the same problem... will send info

Re:Doesn\'t seem to be working...

Posted by admin - 2009/02/24 22:06

Hello,

You can send info and we help you resolve this issue. Or you can check that `/plugins/content/` contains `arismartcontent.php`, `arismartcontent.xml` files and `'arismartcontent'` folder.

Regards,
ARI Soft

Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/24 22:37

i think the xml file was missing and now it seems to work...

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Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/24 22:40

Edit:

You already uploaded files.... it now seems to work and i'm going to play a bit with everything :-)

Thanks for the quick action.....

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Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 15:12

I still have problems with a own template. Does this component use standard joomla classes? Like page or blog etcetera? I use joomla overrides for my template to get a full tableless website and alos style it my way and use dutch classes instead of stadard joomla. How can i change the component to use my classes?

In wich file does it use these classes?

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Re:Doesn't seem to be working...

Posted by admin - 2009/02/25 15:20

Hello,

Can you exactly describe which problems you have? Do you mean backend or frontend part of the component or any specific plugins from ARI Smart Content?

Regards,
ARI Soft

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Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 15:28

I mean frontend. The plugins don't show/work... for instance the acordeon-module shows the content under eachother, not in a accordeon... the jfancybox shows a link with the code but clicking doesn't open up a fancy box. It just does nothing, like a link with # should..

I deleted al my javascripts out of the template (thought it was a conflict with my jquery scripts) but that didn't make a difference. Then i used a standard template and it worked.. so it had to do something with my template. But the jquery was out if it, so the only thing a can imagine is the classes... i changed the naming of all the standard joomla things...

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Re:Doesn't seem to be working...

Posted by admin - 2009/02/25 15:31

Can you say url where we can see this problem? Also you can set option 'No conflict' in ARI JQuery Loader plugin to 'yes'.

Regards,
ARI Soft

Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 15:53

<http://www.freelancewebdesigner.nl>

Edit: It shouldn't be a conflict-problem, as i tried getting al javascript out of it... That didn't work...

Re:Doesn't seem to be working...

Posted by admin - 2009/02/25 16:03

Your template contains the following code?

We can investigate this issue in more detail if you can provide access to your Joomla backend by email (info@ari-soft.com).

Regards,
ARI Soft

Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 16:10

i'm registering you now... But i still think its the classes as it works with a standard template. Now... the javascripts are in the template again.. but when i deleted them it didn't make a difference...

Re:Doesn't seem to be working...

Posted by admin - 2009/02/25 16:45

We have fixed it. Problem in the following code in your template:

```
if ($user->get('guest') == 1 or $user->usertype == 'Registered') {  
    $headerstuff = $this->getHeadData();  
    $headerstuff = array();  
    $this->setHeadData($headerstuff);  
}
```

\$headerstuff = array(); - clear all javascript including which add any plugin, through standard Joomla API. We changed it:

```
if ($user->get('guest') == 1 or $user->usertype == 'Registered') {  
    $headerstuff = $this->getHeadData();  
    $scripts = array();  
    foreach ($headerstuff as $key => $script)  
    {  
        if (strpos($key, 'mootools.js') !== false || strpos($key, 'caption.js') !== false) continue;
```

```
$scripts = $script;
}
$headerstuff = $scripts;
$this->setHeadData($headerstuff);
}
```

This remove mootools including.

Regards,
ARI Soft

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Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 16:58

Oke.. thanks.. the mootoolsremover removed more then expected i guess...

I will try an dplay again to get it to work with my other jquery-scripts...

Thanks...

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Re:Doesn't seem to be working...

Posted by admin - 2009/02/25 17:03

One note, pay attention, that 'Frontpage Slideshow' call jQuery.noConflict() and it disable using jQuery through '\$' shorthand. But your scripts such as joomlasite.js use this shorthand and javascript error occurs. For resolving this issue you can use full name jQuery.

Regards,
ARI Soft

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Re:Doesn't seem to be working...

Posted by Joris van den Wittenboer - 2009/02/25 17:14

and so i have learned something too :-)

Thanks for the hint!

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Re:Doesn't seem to be working...

Posted by ejw - 2009/03/08 15:53

Hi,

I have a similar problem like the one described above (e.g. fancy box not working) with JoomlaJunkie template Mocha.

They use the following:

```
if ($disable_mootools == "yes") {
    $headerstuff=$this->getHeadData();
    reset($headerstuff);
    foreach($headerstuff as $key=>$value){
        unset($headerstuff);
    }
}
```

```
}  
$this->setHeadData($headerstuff);  
}
```

Is there a quick fix to this as well?

BW, ejw

Re:Doesn\'t seem to be working...

Posted by admin - 2009/03/08 21:41

Hello,

Use can use the following:

```
if ($disable_mootools == "yes")  
{  
$headerstuff=$this->getHeadData();  
reset($headerstuff);  
foreach($headerstuff as $key=>$value){  
if (strpos($key, 'mootools.js') !== false || strpos($key, 'caption.js') !== false) continue;  
unset($headerstuff);  
}  
$this->setHeadData($headerstuff);  
}
```

Regards,
ARI Soft

Re:Doesn\'t seem to be working...

Posted by ejw - 2009/03/11 20:06

Hi,

Unfortunately, this did not help. Could you have a look http://euratrans.eu/index.php?option=com_content&view=article&id=3 please? The "test" in the top right corner is supposed to open a fancybox (which works with the JA Purity template but not this JoomlaJunkie Mocha template).

Many thanks,
ejw

Re:Doesn\'t seem to be working...

Posted by admin - 2009/03/11 20:25

Hello,

jQuery javascript library loading three times. It load jceutilities plugin, your template and ARI Smart Content. Need that it load only once. ARI Smart Content has possibility disable jQuery loading but we don't about this possibility in your template and in jceutilities plugin. Can you provide access to your site that we can investigate your issue and provide solution?

Regards,
ARI Soft

Re:Doesn\'t seem to be working...

Posted by ejw - 2009/03/11 20:45

Hi,

I have unpublished the jceutilities plugin and the problem remains. So it is supposed to be the template. I have sent the template index.php per email and hope this helps.

BW, ejw

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