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## Is there any documentation?

Posted by INIC - 2011/02/05 18:27

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I installed Ari Smart.

I uploaded a couple of the plugin from the "repository".

Then, eager to get started again, and looking in the components>ARI Smart Content>Plugins and open "ARI JEasy Slider", there is a lot of code on the left with a long list of params, and "Usage" code.

Is there a document that explains how to and where to, cut & paste the code into? Something that explains where the params go and 'usage' of the params?

I was under the impression that the plugins - - well, just plugged in. I don't mind an unexpected learning curve, but where do I learn?

If someone says "Google it" - I want their home address!

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## Re:Is there any documentation?

Posted by admin - 2011/02/06 07:49

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Place plugin code into an article. For example, if you want to insert "ARI JEasy Slider" plugin into an article, add the following code to this article (if you use WYSIWYG editor, switch it to plain text mode because in design mode it can add some extra HTML code):

```
{arijeasyslider speed="2000"}
{arijeasyslideritem}
  News1 news1 news1
{/arijeasyslideritem}
{arijeasyslideritem title="Title 2"}
  News2 news2 news2
{/arijeasyslideritem}
{/arijeasyslider}
```

Additional parameters can be added to {arijeasyslider} tag. For example, if you want to set width of the slider to "300", add width="300" parameter to {arijeasyslider} tag. The code will look like:

```
{arijeasyslider speed="2000" width="300"}
{arijeasyslideritem}
  News1 news1 news1
{/arijeasyslideritem}
{arijeasyslideritem title="Title 2"}
  News2 news2 news2
{/arijeasyslideritem}
{/arijeasyslider}
```

PS: If something doesn't work, could you provide plugin code which you use and link to page where we can see the problem because it can be a conflict with 3rd party extensions or error in plugin code.

Regards,  
ARI Soft

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## Re:Is there any documentation?

Posted by INIC - 2011/02/06 20:49

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I'm sorry Admin if this sounds dumb, but I bought this so I could use the "ARI JEasy Slider" because it states on the left in the dashboard "â€œSimply indicate the news you want to scroll and you are done;" Well, if what I read below, it's not that

easy, and it's not done.

So I am on the right track, and you understand my confusion, the web site will have any where between 10 and at times perhaps even 25 - 50 'authors' writing articles. On average, 5 - 10 writing 'news' daily, two editors writing 'commentary'. The idea was to have just the 5 most recent articles appear in the "shownews" block of the Artiseer at\_nexana template. Should I have bought a different ari\_write-in to do this?

Need I instruct all authors on how to use the Joomla dashboard, and on how to copy & paste the various write-ins in to their articles?

I very much appreciate the example below, (which I read already) but my question still is, is there any documentation?

The reason for the docs, is that the red itmes below x me are unknowns, unexplained, and I can't find anywhere on the site anything that explains it. I prefer to read rather than psot and wait for an answer that may not be about what I meant. For example:

You said to use the following: (I changed the tags so I point to the lines.)

```
(arijeasyslideritem)
News1 news1 news1
```

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## Re:Is there any documentation?

Posted by admin - 2011/02/07 08:52

Provided example creates slider with static content. If you want to slide Joomla! articles code will look like:

```
{arijeasyslider height="450" width="500" useJoomlaArticle="true" articleSortField="created" articleSortDir="DESC"
articleItemCount="10" articleCatId="50"}
{/arijeasyslider}
```

This code creates with 10 latest articles from content category with ID = "50" (articleCatId parameter is used that indicate from what categories the plugin should get articles). If you want to show 5 latest articles from content section with ID = "17" code will look like:

```
{arijeasyslider height="450" width="500" useJoomlaArticle="true" articleSortField="created" articleSortDir="DESC"
articleItemCount="5" articleSecId="17"}
{/arijeasyslider}
```

Section and category IDs can be found on "Content -> Section Manager" or "Content -> Category Manager" page on Joomla! backend. BTW, we have sent by email link to video tutorial how to use "ARI JTabView" plugin and show articles in it. "ARI JEasy Slider" works in the similar way.

Regards,  
ARI Soft

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## Re:Is there any documentation?

Posted by INIC - 2011/02/09 00:59

admin wrote:

Provided example creates slider with static content. If you want to slide Joomla! articles code will look like:

.....  
Section and category IDs can be found on "Content -> Section Manager" or "Content -> .....Regards,  
ARI Soft and so on....

Thanks again for that again. I do appreciate your taking the time but you are not understanding me. You also haven't

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answered any of my questions and copies of code don't answer them.

Does it mean then that for every 'most recent' article (5, 10, or whatever # or them), the author needs to access the Admins dashboard, learn to use the arisoft right side settings, and learn some php so they know what to change in each code on the left so their articles and/or news items appear properly?

No where did I read that your software was a cut & paste process for authors. It left me with the impression, that "â€œSimply indicate the news you want to scroll and you are done;" It doesn't sound so simple to me. It sounds like a lot of extraneous work for every author of every article;e. I can just see them all in the Admin panel fighting to get their article ahead of the others.

I thought arisoft added to the templates, not the workforce.

That email tutorial you said you sent - didn't.

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## Re:Is there any documentation?

Posted by admin - 2011/02/09 06:36

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We suppose it is simple to specify from what category or section the plugin should select articles. It also can select articles by author ID. If necessary to load 10 latest articles created by user with user ID = "76", place the following code into an article. This code can be placed by an author in any Joomla! article on frontend:

```
{arijeasyslider height="450" width="500" useJoomlaArticle="true" articleSortField="created" articleItemCount="10"
articleCreatorId="76"}
{/arijeasyslider}
```

Regards,  
ARI Soft

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## Re:Is there any documentation?

Posted by INIC - 2011/02/09 18:39

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admin wrote:

We suppose it is simple to specify from what category or section the plugin should select articles. It also can select articles by author ID. If necessary to load 10 latest articles created by user with user ID = "76", place the following code into an article. This code can be placed by an author in any Joomla! article on frontend:

```
{arijeasyslider height="450" width="500" useJoomlaArticle="true" articleSortField="created" articleItemCount="10"
articleCreatorId="76"}
{/arijeasyslider}
```

Regards,  
ARI Soft

I have been patient. Even after purchase, your wares still claim to do one thing, that doesn't work - which you refuse to answer about. You have refused to explain or answer just why we fill in the data on the right side of your pane and why we have to edit every article and insert the code manually. You refuse to answer about documentation, you refuse to answer all questions (three if I remember), and it takes 24 hours for a single reply that doesn't answer a thing. Anyone can cut & paste code, it takes an honest person (company) to read the question and answer it without a generic cut & paste.!

I have no more time to waste with this one because it is simple - I am NOT opening the dashboard to some 30 authors, and instructing them on editing your 'codes'. So, it doesn't work as stated. I think your wares are "non refundable" and are 'domain specific'. Would you please provide the complete UNinstall instructions - again - documentation would be

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nice.  
Then may I resell this to someone else who won't mind re-coding every article?  
Or, have I bought a group of text files I can't use?

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## Re:Is there any documentation?

Posted by admin - 2011/02/09 19:32

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At first our response time is less than 24 hours. It can be seen by time of posts from this topic. We try to provide answers immediately but our timezone (+02:00 UTC) can differ from your timezone. Yes, plugin requires to specify some parameters like category, section or author ID that it knows what articles should be selected, otherwise how it can know what it should display? About refund, we can provide it without problem, but confirm it by email. If you want to uninstall extension, open "Extensions -> Install/Uninstall" page on Joomla! backend and uninstall the component from "Components" section and "ARI Smart Content" plugin from "Plugins" section.

Regards,  
ARI Soft

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## How to get refund

Posted by INIC - 2011/02/14 17:31

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You offered to provide a refund, then ended and locked the discussion. But you didn't say how, except gave a link to [info@ari-soft.com](mailto:info@ari-soft.com). Just like the scripts, no instructions.

Instructions on what you need from me to complete a Refund please.

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## Re:How to get refund

Posted by admin - 2011/02/14 17:34

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Sorry, but previous post is opened for creating posts. We have provided refund.

Regards,  
ARI Soft

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## Re:How to get refund

Posted by INIC - 2011/02/14 17:39

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That refund was recieved before I logged out after asking! That was fast.

How do I uninstall your products now?

I think you might find more spare time for yourself if you created some kind of documentation.

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## Re:How to get refund

Posted by admin - 2011/02/14 17:43

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Instructions how to uninstall the extension you can find in the above post.

PS: We will respect your suggestions. "ARI Smart Content" v. 2.0 will be contain more examples and more detailed documentation.

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Regards,  
ARI Soft

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