CSV Table Not Working

Posted by mattpark - 2009/02/02 21:25

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Hi Team,

I'm stuck getting this working, please can you help?

Test article: http://v2.playerform.co.uk/contact.html

Article content: {aricsvtable file="data/csv/data.csv"}

CSV file location: http://v2.playerform.co.uk/data/csv/data.csv

However unfortunatly it just doesn't want to parse the table?!?!

Ideas?

Cheers,

Matt

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Re:CSV Table Not Working

Posted by admin - 2009/02/02 21:31

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Hello,

Do you enter license key?

Regards,
ARI Soft

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Re:CSV Table Not Working

Posted by mattpark - 2009/02/02 21:33

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Hi Yes sure did:

1 XXX v2.playerform.co.uk 2009-Feb-16   Not Expired

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Re:CSV Table Not Working

Posted by admin - 2009/02/02 21:35

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Check that directory /plugins/content/arismartcontent contains directories and file.

Regards,
ARI Soft

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Re:CSV Table Not Working

Posted by mattpark - 2009/02/02 21:46

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Hi,

Many thanks for the quick responses.

I can confirm there are two folders in there, each with a number of sub folders and files.

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Re:CSV Table Not Working
Posted by admin - 2009/02/02 21:48

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Can you provide access to your joomla backend that we can investigate this issue?

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Re:CSV Table Not Working
Posted by mattpark - 2009/02/02 21:53

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Hi,

Yes certainly. I have emailed a login to info@ari-soft.com for you.

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Re:CSV Table Not Working
Posted by admin - 2009/02/02 22:16

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Thanks. We have investigate your issue. Check the mail, please, it contains instructions for resolving this issue.

Regards,
ARI Soft

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Re:CSV Table Not Working
Posted by mattpark - 2009/02/02 22:25

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Hi,

Excellent, thankyou very much your suggestion has resolved the issue.

For others, it seemed a permissions issue was preventing the files arismartcontent.xml and arismartcontent.php from being added to the directory /plugins/content/. ARI provided me with these files and i have installed manually which fixed the problem.

I am very impressed with your support, and will be writing positive reviews on the joomla extensions page.

Regards,

Matt

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Re:CSV Table Not Working
Posted by admin - 2009/02/02 22:31

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Thanks for good words. One thing, you use Joomla 1.5 and it use MooTools javascript library. ARI CSV 2 Table and some other plugins from ARI Smart Content use jQuery javascript library. That it two javascript frameworks don't have conflicts, please, go to 'ARI JQuery Loader' plugin edit page and set propery 'No Conflict' to 'Yes'.

Regards,
ARI Soft

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