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## Trying to use...

Posted by kevinbednar - 2012/06/11 22:59

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Purchased and installed the scroller module today, and while it seems to work I have some fundamental problems with it.

1) After assigning the module to an area in the template and changing the settings and saving it will work. HOWEVER, EACH time I go back in to the module settings for it everything is reset EXCEPT for the menu assignment. Everything else is back at defaults. It is extremely annoying to have to retype everything each time I go back into the module settings. This happens no matter where I place the module and I have even tried reinstalling the scroller on a fresh install of Joomla 2.5.4, same problem.

2) In a nutshell, documentation is all but non-existent. It's horrible. How can I get MULTIPLE text items to scroll across the screen? Like "News item 1" "News item 2" etc? I can't figure out how to add more than one text string to the module and get them to scroll at separate times, they all run together. Your ads say it can display different kinds of media and multiple lines at the same time. If this isn't true and I can only ever scroll ONE item at a time then your ads are extremely misleading and not fair to the Joomla community as a whole as the product is being misrepresented and people are paying for something that doesn't do as advertised. Please fix these issues and get back to me ASAP with a fix.

Kevin

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## Re:Trying to use...

Posted by admin - 2012/06/12 08:42

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Hello,

1. The module works fine on our test server under Joomla! 2.5.4. Could you check browser's error console (press Ctrl + U in Firefox browser) or provide a temporary access to your J! backend by email so we can investigate an issue?

2. "ARI Scroller" is a scroller, not a slider extension. It scrolls a content (it can be any HTML code) from "Content" parameter. Demo of the extension is available [here](#).

PS: If you need a slider extension, you can be interested in ARI Slider or ARI Easy Slider extension.

Regards,  
ARI Soft

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