
ARI Scroller not working

Posted by ad051370 - 2011/07/08 08:01

Hello,

I purchased ariscroller (order id = 5755).

After that I got an email asking me to go to member area and generate full license key. However when I log in into member area - I only get option to download the zip file. No option to generate any license key.

I unzipped the file.

I installed the module. Published it.

Then I installed the plug-in and enabled it.

The Joomla article in which I want the scrolling is the article in which I use the following code

```
{ariscroll}this is the HTML content i want to scroll{/ariscroll}
```

However the content does not scroll - install it shows some of the HTML tags.

Currently I am testing these on my home computer and have not yet incorporated this on my production site.

I also noticed the following errors in the browser -

Warning: Unknown property 'zoom'. Declaration dropped.

Source File: http://localhost/5thElement/modules/mod_ariscroller/includes/assets/css-75cb60f3a743dcfe7edc795150fd855b.php

Line: 4

Warning: Expected declaration but found '*'. Skipped to next declaration.

Source File: http://localhost/5thElement/modules/mod_ariscroller/includes/assets/css-75cb60f3a743dcfe7edc795150fd855b.php

Line: 4

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Re:ARI Scroller not working

Posted by admin - 2011/07/08 09:41

Hello,

Could you send page files of page with the scroller by email? This process is described here.

Regards,
ARI Soft

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Re:ARI Scroller not working

Posted by ad051370 - 2011/07/08 10:17

Hi,

I am using Joomla Template Modulus. I was not sure what you meant by sending page files. So here is what I have done.

My website is http://www.***.com

Administrator login to site is :-

http://www.***.com/administrator

temporary Login id :- ***
password for this :- ***

I have installed the ariscroller module

I have installed the ariscroller plugin

I have custom HTML module titled "Home Showcase About". I want the text of that to scroll upwards.

However, the text is not scrolling.

If I put the ariscroller properties in the ariscroll tag - then the screen shows up these as text in the display.

You should be able to login into my site and check out what is happening and hence find a fix for it to start working.

regards,

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Re:ARI Scroller not working

Posted by admin - 2011/07/08 11:01

Hello,

Download and upgrade "System - ARI Scroller" plugin please.

Regards,
ARI Soft

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Re:ARI Scroller not working

Posted by ad051370 - 2011/07/08 11:22

I downloaded the plug-in from member area and upgraded to this new version.

It is still not working to scroll the text. Instead it just displays the tag {ariscroll}

You can check this on the site.

regards,

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Re:ARI Scroller not working

Posted by ad051370 - 2011/07/08 11:28

OK - if I choose mode as "anywhere" then the {ariscroll} is not displayed but if I choose mode as "content" then the {ariscroll} tag is displayed.

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Re:ARI Scroller not working

Posted by admin - 2011/07/08 11:51

Try now please.

Regards,
ARI Soft

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Re:ARI Scroller not working

Posted by ad051370 - 2011/07/08 12:17

Thanks. You got it to work somehow. Can you let me know what was required to get it to work? did you load another version of the plug-in? If yes, can you send me the updated plug-in?

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Re:ARI Scroller not working

Posted by admin - 2011/07/08 12:21

We have set "Ordering" parameter in plugin settings to "Order last" that avoid conflict with site template cache system.

Regards,
ARI Soft

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Re:ARI Scroller not working

Posted by ad051370 - 2011/07/08 12:29

I cannot see the parameter for "Ordering" in the plugin settings. Where is this setting?

Cancel Cancel... Oooppssss. Got it. Found it on the screen. My bad. Thanks.

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